



# UKRAINE GRAINS EXPORT SUPPLY CHAIN ISSUES

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Final Presentation

Group 2

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# PROBLEM

# STATEMENT

Since the outbreak of the Russia-Ukrainian war, a large amount of grain produced in Ukraine has been unable to export because Russia has controlled the ports along the Black Sea. The crisis of food supply shortage on a global scale is causing chaos in nations that rely heavily on food imports. This issue is of utmost importance and has significant consequences.



# DMAIC

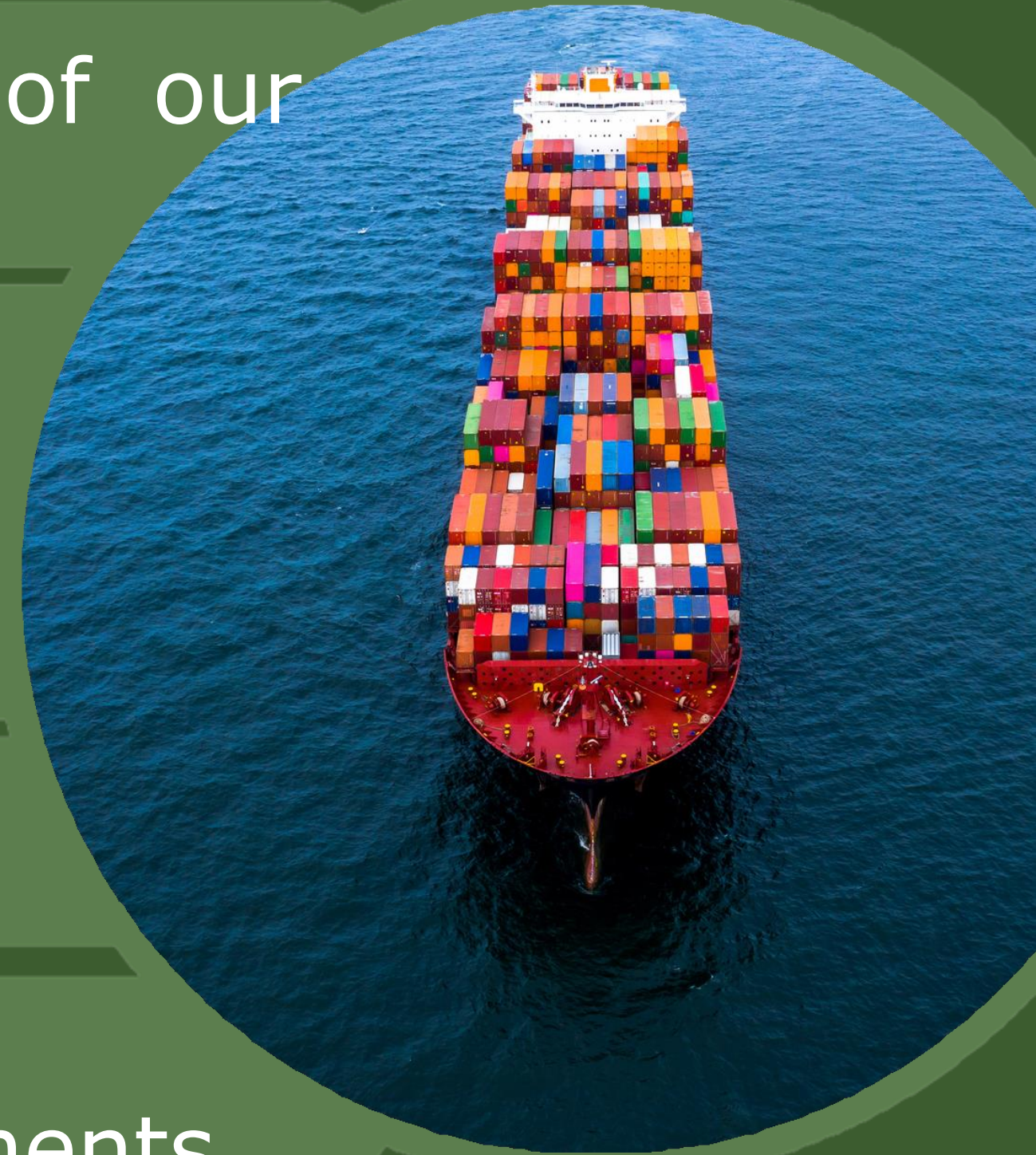
Define: Problem statement and scope of our project

Measure: Fishbone chart and organization chart

Analysis: Process capability report

Improve: Solutions

Control: Measures to assess improvements



# PROJECT SCOPE

## Scope

.....  
Moving the grain  
stock out of war  
zone and  
delivering them  
to places on  
time

## Within scope

.....  
Collecting grain  
from farmers,  
contacting  
distributors,  
transportation  
methods,  
transportation  
routes

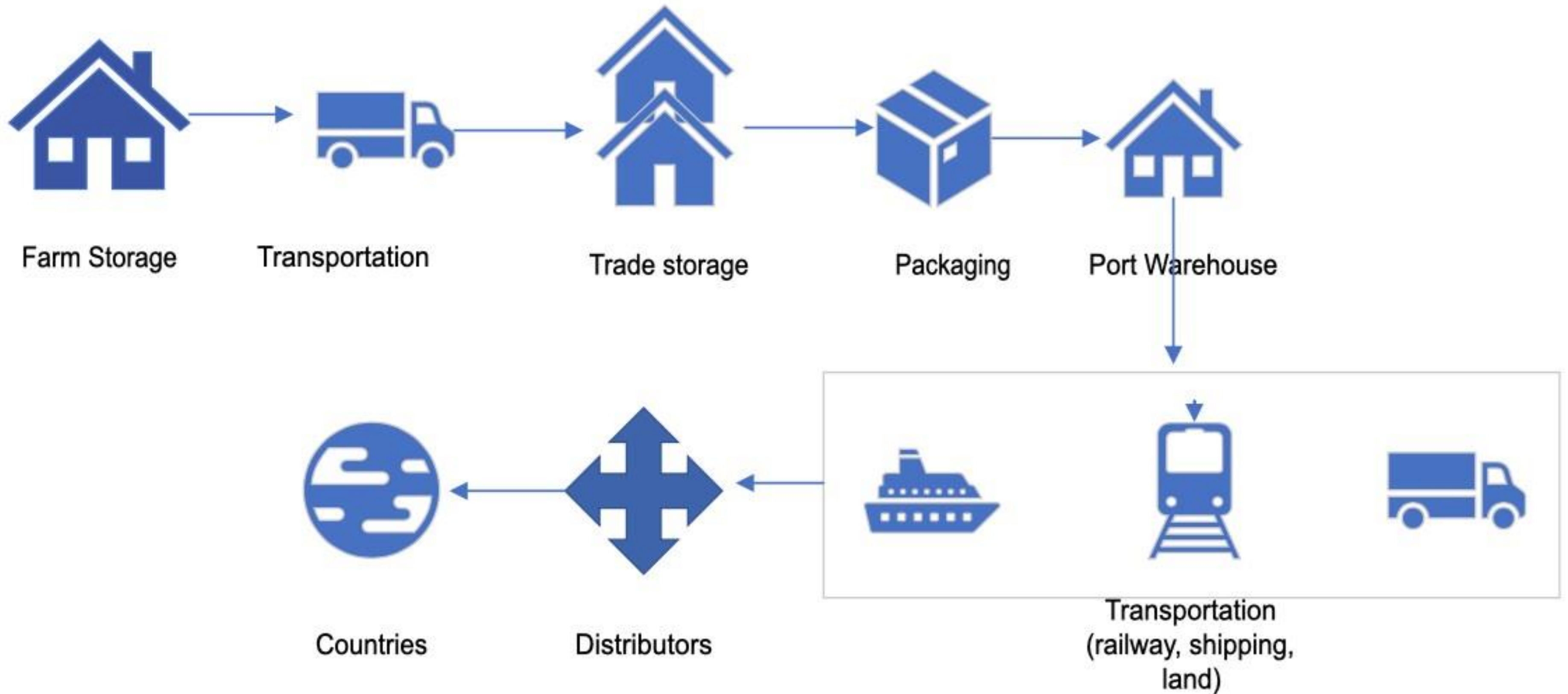
## Out of scope

.....  
Price of  
grains,  
politics



# PROCESS FLOW

## CHART



# COPQ ANALYSIS

	<b>Internal failure</b>	<b>External failure</b>	<b>Appraisal</b>	<b>Prevention</b>
<b>Equipment</b>	Equipment quality, money issue	Unpredicted danger, repeated quality issue	Check the equipment regularly	Regular maintenance of equipment
<b>Process</b>	Shortage of resources	Cannot deliver on time	Check the number of resources in advance and regularly	Prepare enough containers and vehicles
<b>People</b>	Shortage of labor, untrained worker	Cannot deliver on time, injuries on worksite	Check the work site regularly	Regular worker training, appoint more workers
<b>Material</b>	Quality issue	Quality issue, cannot deliver on time	Check product quality, keep track of material	Store the food grains properly, prepare backup plan for storage and transport
<b>Management</b>	Policies changes, lack of storage space	Fail to transport products, food deterioration	Check the available storage space regularly	Prepare more granary
<b>Environment</b>	Transportation Security, transportation route unavailable	Food deterioration	Check the transportation environment regularly	Backup transportation routes





# AFFINITY DIAGRAM



## Routes

- Recognize faster routes
- Avoid war zones
- Fast loading of food grains



## Logistics

- Secured trucks in good condition
- Optimization of routes-based distribution center/ warehouse



## Labor Management

- Appoint more people
- Drivers with route training



## Distribution

- Sturdy packaging
- Tracking system for safe transportation
- Pre-approved legal trade documents

# SIPOC



## Suppliers

- Grain suppliers
- Fertilizer suppliers
- Granary/warehouse construction
- Labor management
- Fuel suppliers

## Input

- Equipment
- Suppliers
- Resource
- Budget

## Process

Route mapping & process documentation

↓  
Transportation

↓  
packaging

↓  
Port warehouse

↓  
Distribution

↓  
Countries

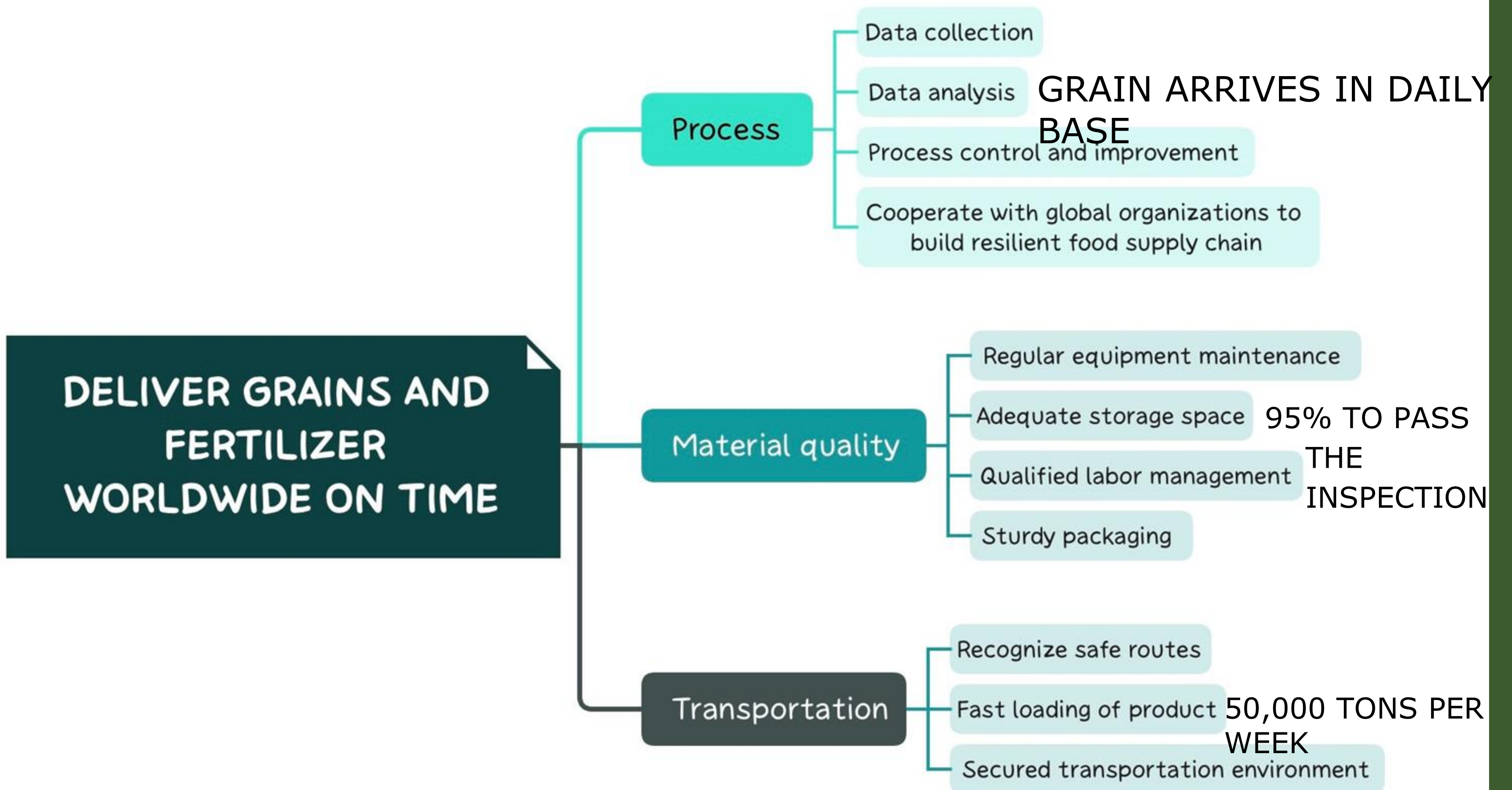
## Output

- Successfully distributed to other countries
- Fewer grains and fertilizer wasted
- Create more job opportunities
- Higher revenue

## Customers

- Community benefited from it
- Government revenue
- More job opportunities





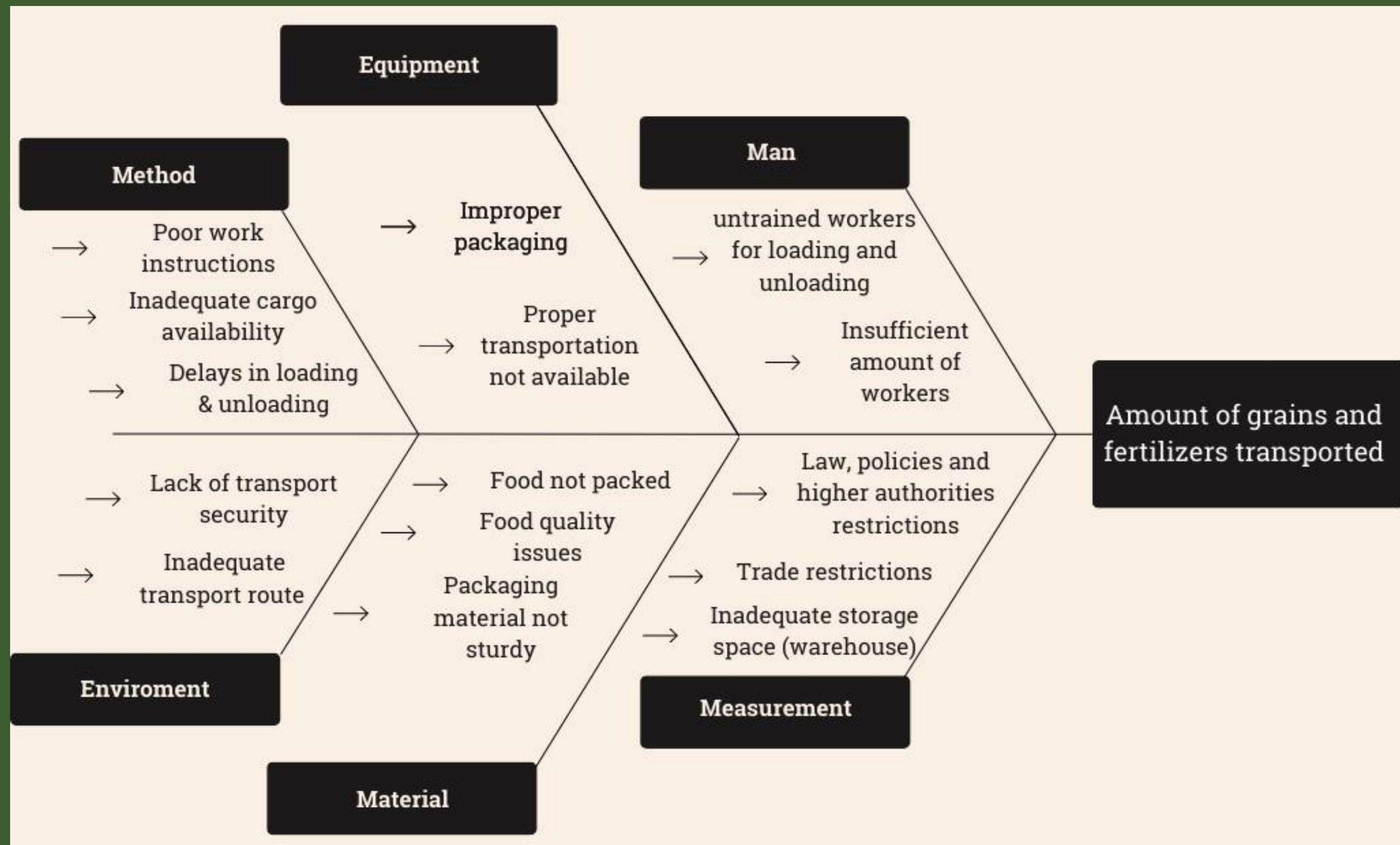
# MESURE PHASE



This phase will verify the process needs, implement data collection and document process, implement a valid measuring system, and establish a baseline performance that is critical for the process in order to achieve goals set in the define phase.



# CAUSE EFFECT DIAGRAM



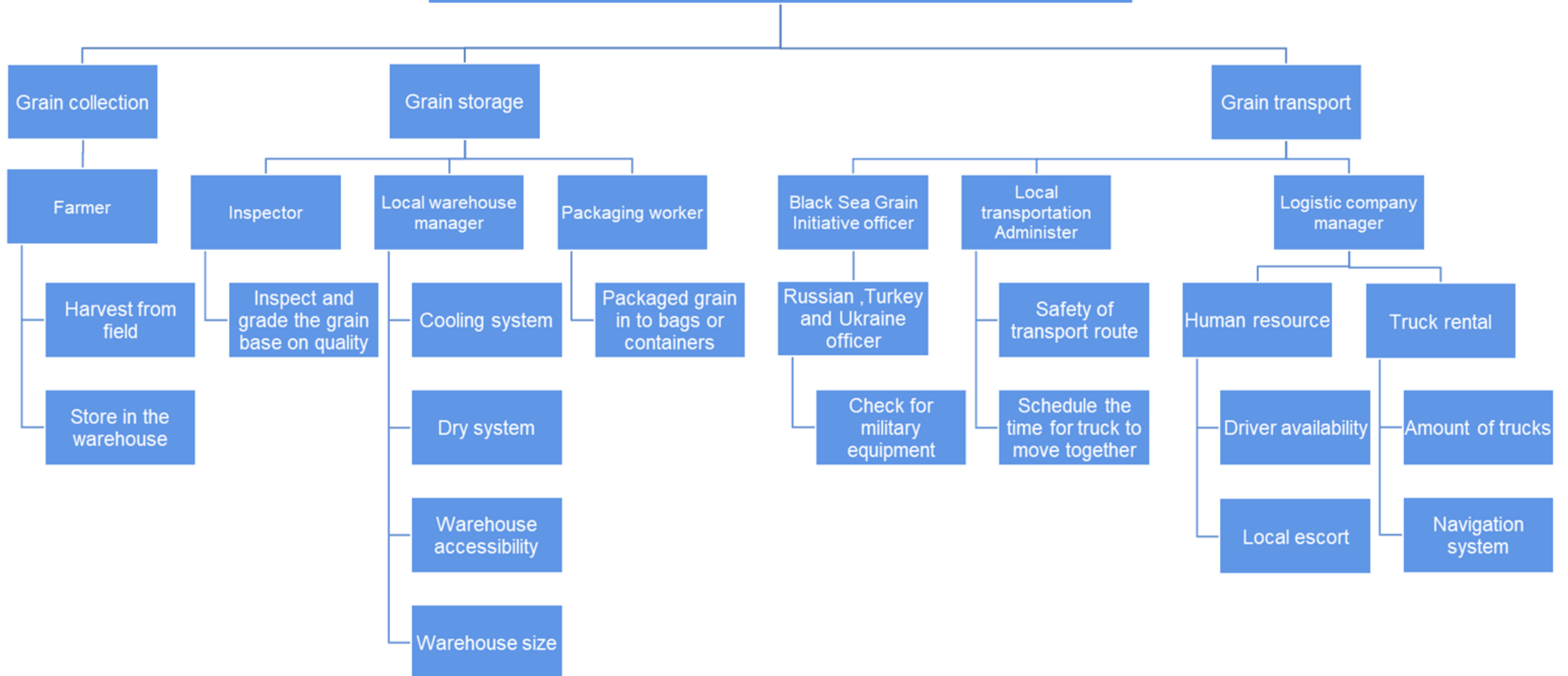
# FMEA

Potential Failures in the Process	Potential causes	Severity	Occurrence	Detection	Risk Priority Number RPN	Corrective Actions
Farm's storage: Space not enough	War crises caused panic and overproduction of grains	3	1	1	3	Rent a place if possible. Ask for government's help
Poor quality grains	Weather conditions and long storage time Unavailability of proper storage facilities	5	3	3	45	Arrange equipment and facilities to store the food grains
Transportation getting delayed	Poor Management Inefficient route planning Poor vehicle conditions Less options of mode of transportation Disruptions of supply chain	5	5	2	50	Map alternative Routes. Availability of spare vehicles
Goods taking longer than usual to reach distributor location	Too many legal steps to follow during the export	4	5	2	40	Assign a legal person knowledgeable in the trade sector
Drop in quantity of export grains	Less farming facilities Farming machinery and equipment not upgraded or damaged	3	3	3	27	Carry out acceptance sampling for each batch



# ORGANIZATION CHART

## Grain transport from Ukraine to other country



# ANALYSIS PHASE



This phase will comprise the collection and analysis of the data required for the process.



# GRAIN LOADING TIME

S 5 4

4 8

5 5

5 6

6 4

6 0

6 8

6 2

5 9

6 0

5 8

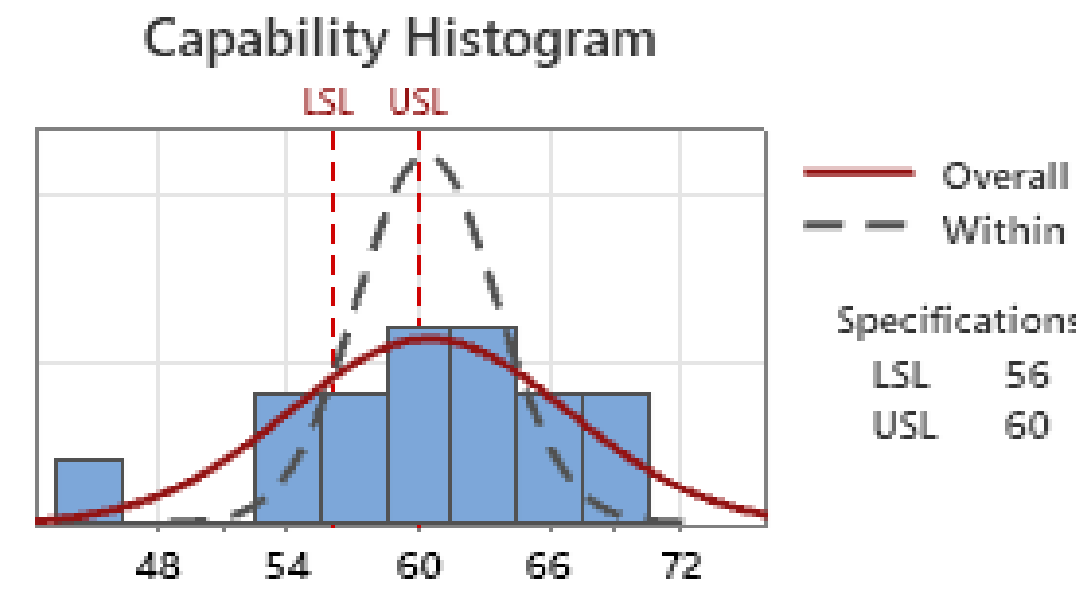
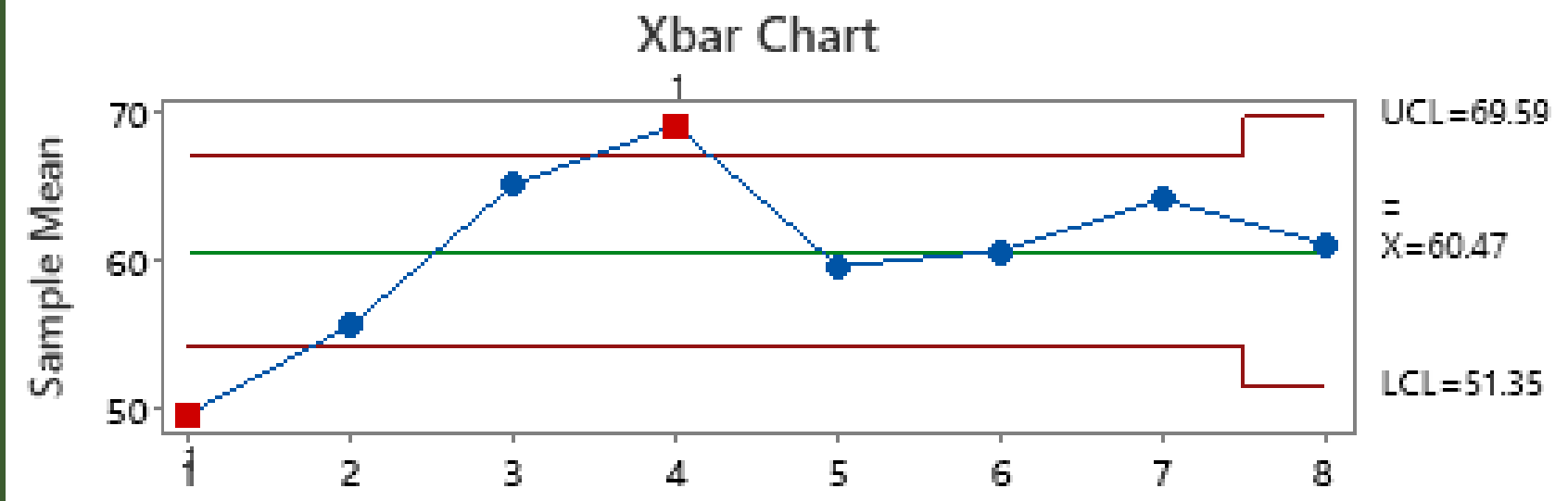
6 3

6 1

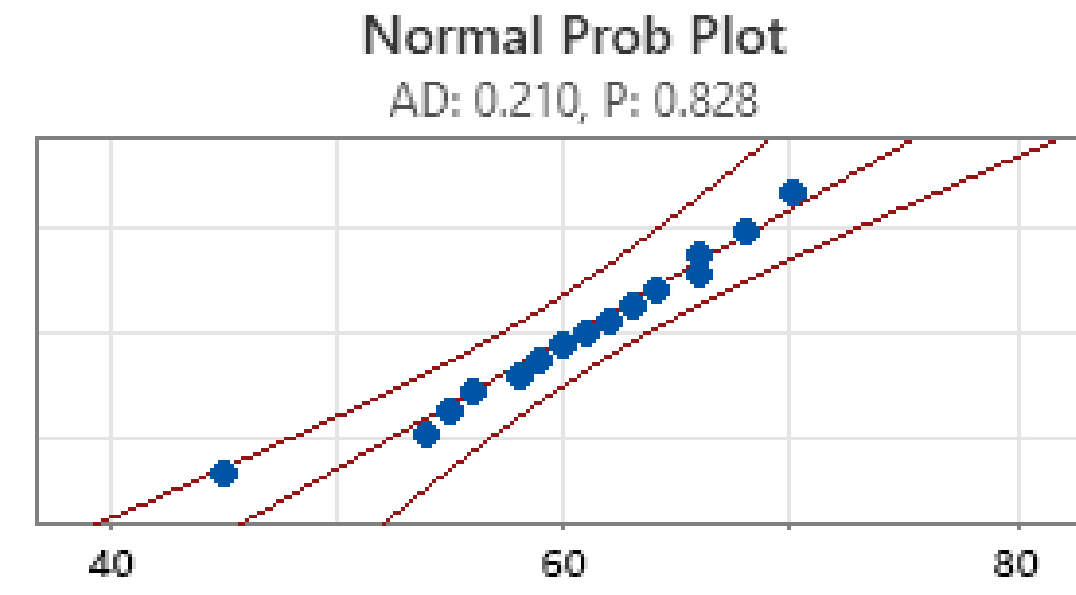
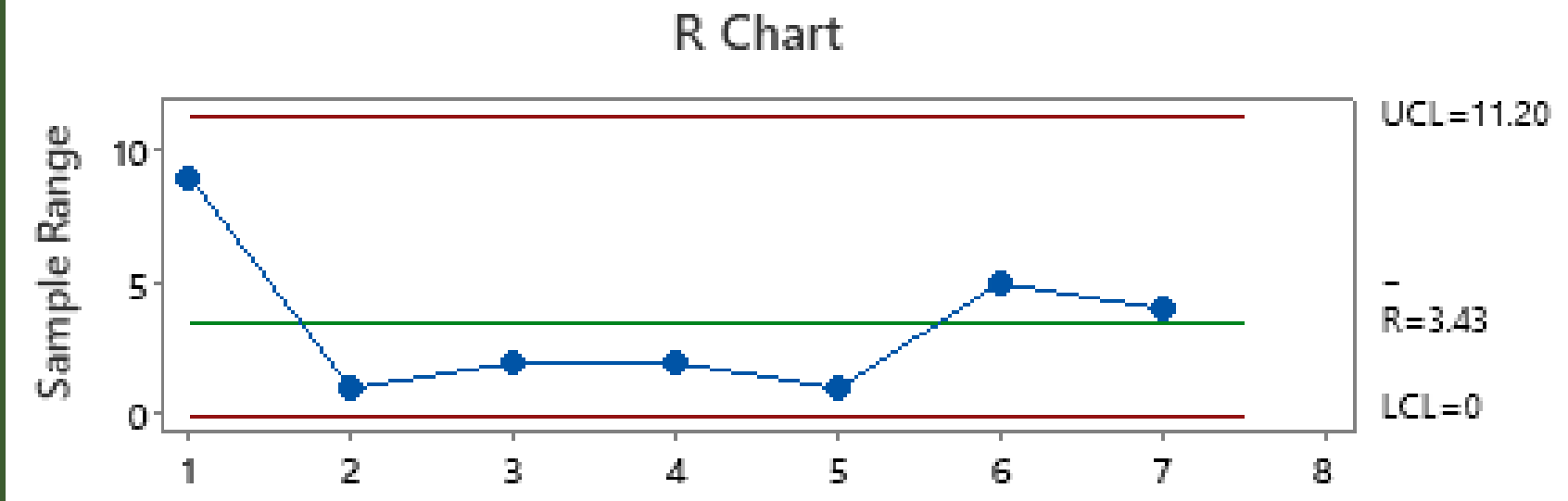
6 2

6 5

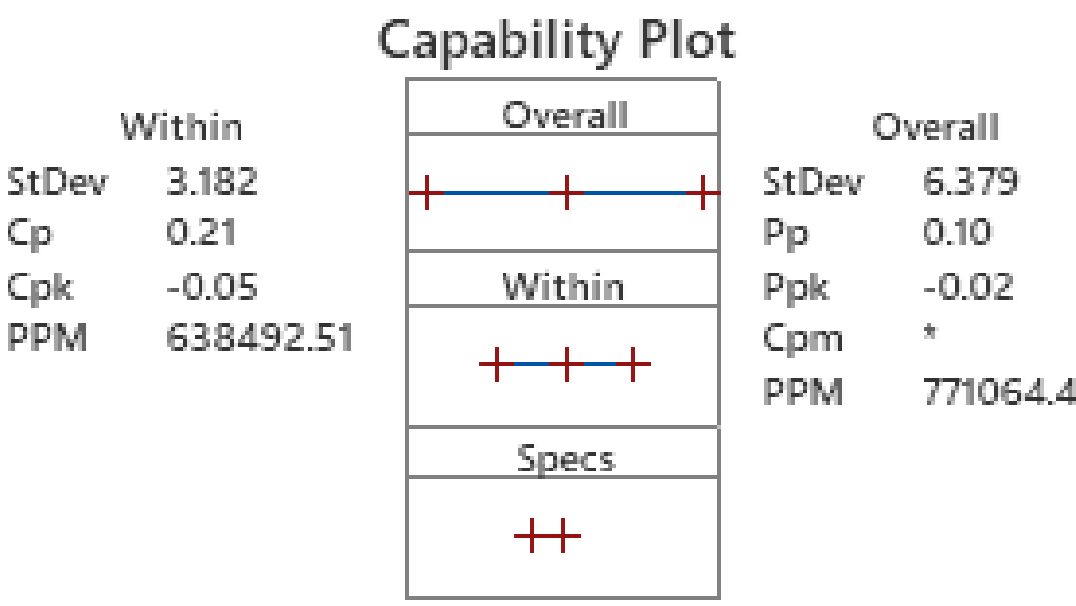
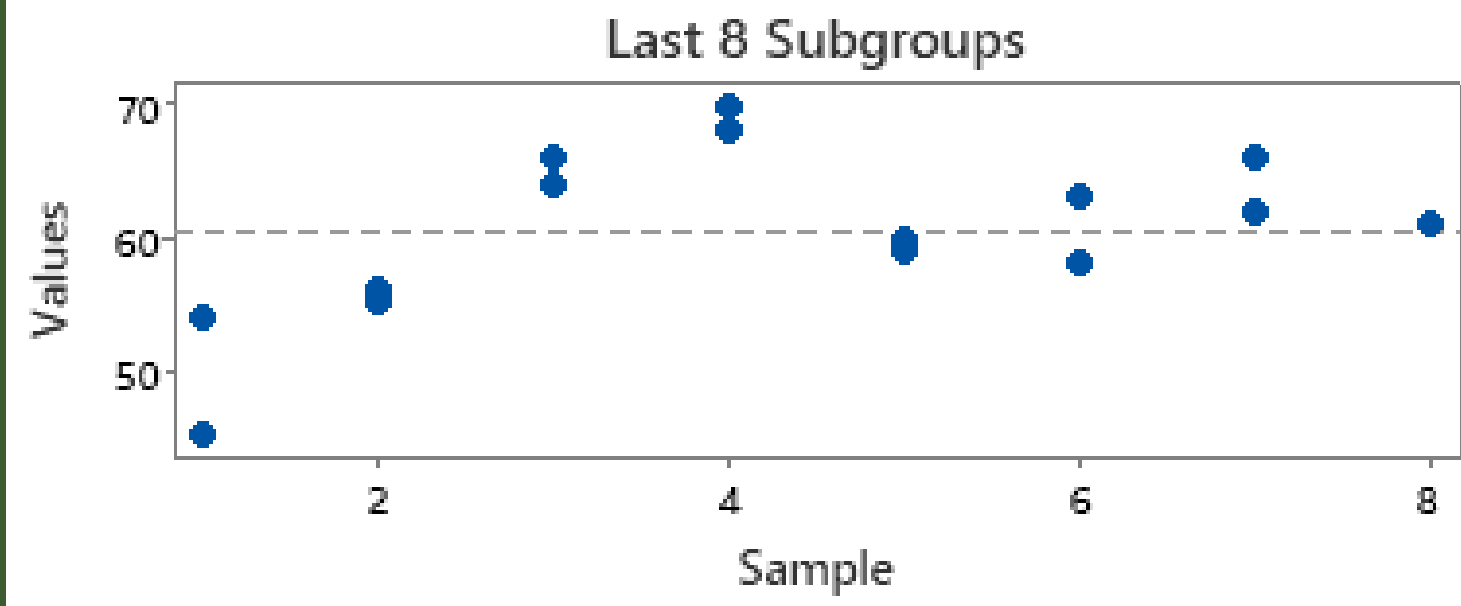
## Process Capability Sixpack Report for Loading time



ests are performed with unequal sample sizes.



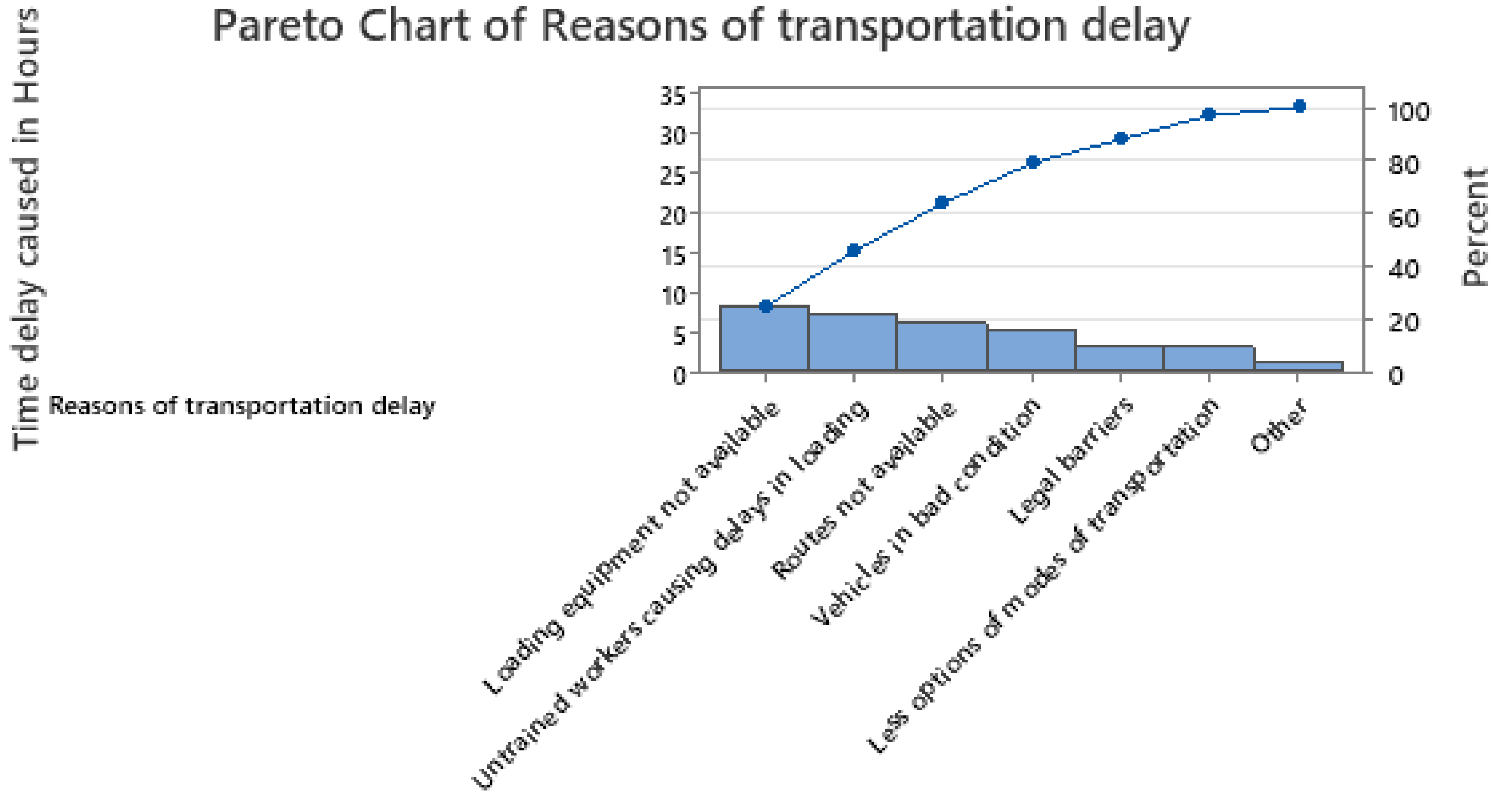
ests are performed with unequal sample sizes.



The actual process spread is represented by 6 sigma.

# PARETO CHART

## Pareto Chart of Reasons of transportation delay




Time delay caused in Hours	8	7	6	5	3	3	1
Percent	24.2	21.2	18.2	15.2	9.1	9.1	3.0
Cum %	24.2	45.5	63.6	78.8	87.9	97.0	100.0



# IMPROVE PHASE & CONTROL PHASE



- In the improve phase, we propose process improvement strategies and solutions for transportation of food grains out of the war zone to other countries.
  - In the control phase, we implement control measures to ensure the process is sustained, and we use Control Plan, Standard Operating Procedures (SOP), Change Management as tools.
- 

# AREAS OF IMPROVEMENT AND SOLUTIONS

Criterion	Remedy 1	Remedy 2	Remedy 3
<b>Remedy Name</b>	Build railways to connect farms, warehouse, and port	Move trade storage and packaging station to port	Create a communication center
<b>Total Cost</b>	2.3 million per mile	At least 281 million	250k per month
<b>Impact on Issue</b>	Decrease the grain waste on the way	Everything is safer around the port	Higher success to have grains arrive on time
<b>Benefit</b>	Reduce the time to transport, easier to secure the route after the railway built	Less stop needs to make, less truck needed	Safer for transportation Easy to let driver know which route is available
<b>Resistance to Change</b>	Hard to build railway in the war zone	Need a very large space near the port	Need GPS company communication company to cooperation



# Waterfall relationship of QFD

## CUSTOMER NEEDS

- On-time delivery
- High-quality, Edible food grains Efficient logistics with no lead time Transparent communication
- Meet the food demand

## DESIGN REQUIREMENTS

- Reliable transportation modes: heavy-duty, 98% efficient, trucks and trains
- Proper storage facilities: dry space, large-scale silos, and granaries
- Efficient handling and loading of equipment: cranes, trolleys, dry storage containers Effective communication tools and software: tracking software, phones
- Advanced tracking and tracing systems: GPS Robust quality control and assurance processes: Structured quality inspection processes

## QFD Cont.

### PRODUCT CHARACTERISTICS

- **On-time delivery:** Timely dispatch from warehouses, prompt customs clearance, efficient handling and loading, timely shipping schedules
- **High product quality:** Strict quality control at every stage of the supply chain, proper storage, and handling, appropriate packaging and labeling, compliance with international standards and regulations
- **Efficient logistics:** Advanced tracking and tracing systems, real-time data sharing and analysis, reliable transportation modes, seamless communication, and collaboration
- **Transparent communication:** Clear and timely communication with customers, suppliers, partners, and other stakeholders, effective use of communication tools and software, regular updates and feedback



# QFD Cont.

## MANUFACTURING PROCESS

- Procurement of grains from farmers and suppliers
- Inspection and grading of grains for quality & quantity  
Storage of grains in proper facilities
- Handling and loading of grains onto transportation modes
- Transportation of grains to the ports and/or customers
- Documentation and reporting of all activities

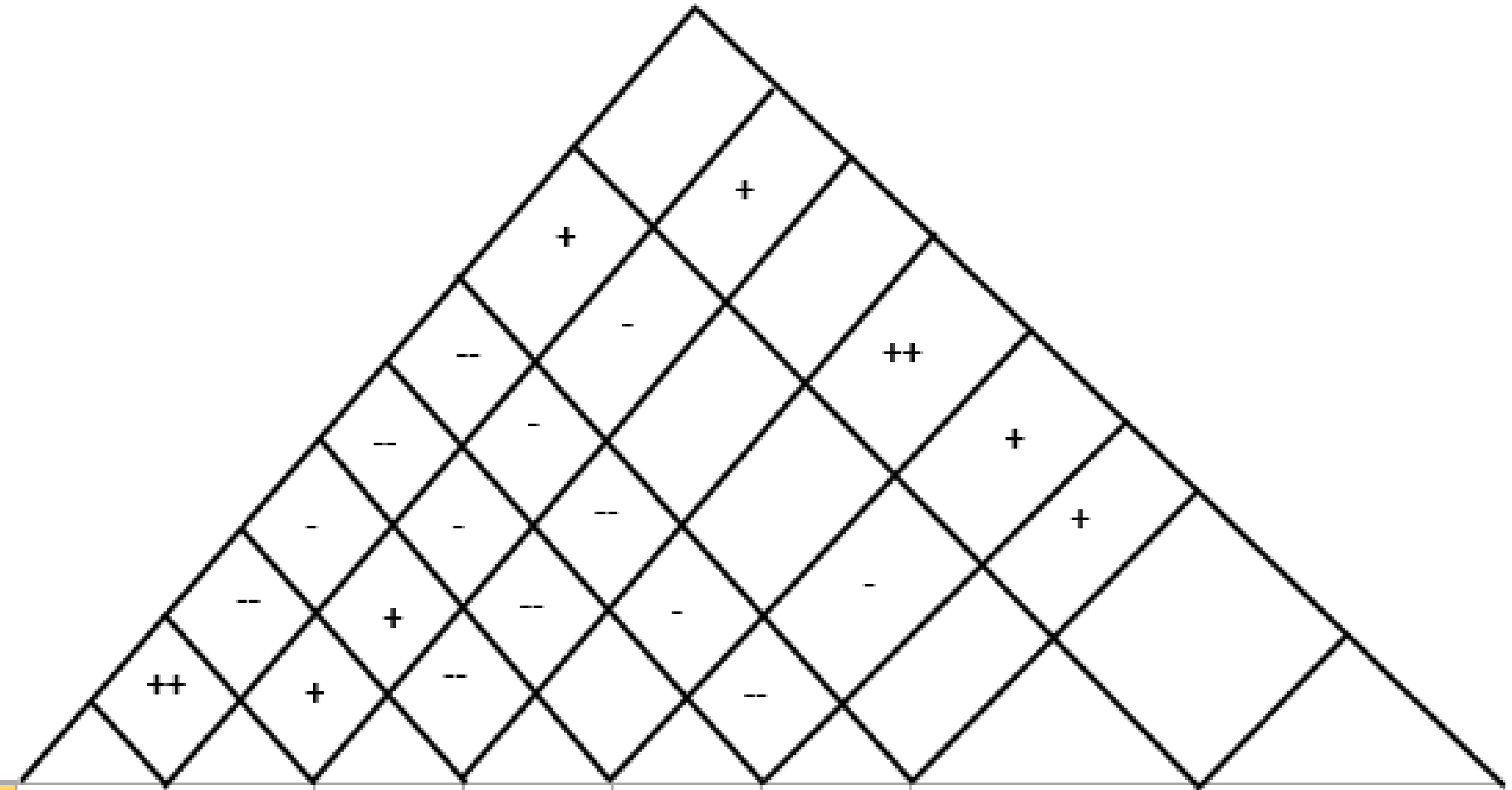
## QUALITY CONTROL

Inspection and testing of grains for quality and quantity  
Monitoring and controlling storage conditions  
Inspection and maintenance of transportation modes and equipment  
Analysis and reporting of quality data  
Continuous improvement of quality control processes

House Of Quality			Technical Specifications (How)								Competitive Assessment		
			Edible	To meet the demand	Heavy-duty, efficient and advanced vehicles	Safe routes avoiding war zones to save time	Working robust equipments	Trained, efficient workers	Spacious place to fit food grains	Live communication systems for co-ordination			
Sr. No.	Process Requirements (What)	Importance	1	2	3	4	5	6	7	8	Our Process	Competitor A's Process	Competitor B's Process
1	Quality of grains	5	9	1	3	1	1	1	9	1	5	5	4
2	In-time supply	3	1	9	9	3	3	3	1	9	2	4	5
3	Proper transportation	4	1	3	9	3	1	1	1	3	3	3	5
4	Routes	4	1	3	1	9	1	3	1	3	4	5	3
5	Proper Equipments	5	1	3	1	1	9	3	1	1	2	4	5
6	Workers	5	1	3	1	1	3	9	1	1	4	3	3
7	Warehouses to store the food grain	3	9	3	1	1	1	1	9	1	2	3	1
8	Communication Centers	4	1	9	1	3	1	1	1	9	3	2	3
		<b>Target</b>	Max 13% moisture content	36 Million Tonnes	98% efficient and well maintained	Within less than 3 weeks	Million tonnes capacity , efficient	Trained in heavy lifting, operating	100% clean dry, safe place with all the facilities	Up-to-date communication of the all activites in the process			
		<b>Importance</b>	24	34	26	22	20	22	24	28			

# House Of Quality

Minimize or Maximize



## Technical Specifications (How)

Edible	To meet the demand	Heavy-duty, efficient and advanced vehicles	Safe routes avoiding war zones to save time	Working robust equipments	Trained, efficient workers	Spacious place to fit food grains	Live communication systems for co-ordination
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# DESIGN OF EXPERIMENT



- **Step 1: Identify factors that may impact the supply chain**

Transportation modes: Faster and slower modes  
Export routes: Longer and shorter routes  
Workers: Trained and untrained

- **Step 2: Determine the level of each factor**

Factor A: transportation modes: Low(-): Rail, Road  
High(+): Sea, Air

Factor B: Export routes: Low(-): Land routes  
High(+): Black Sea, Air freight

Factor C: Workers: Low(-): Inexperienced, untrained workers  
High(+): Efficient, well-trained workers

# DESIGN OF EXPERIMENT

- Step 3: A decision matrix is used to decide which aspect of the overall problem of long time delays in grain transportation to tackle first

Decision Making Matrix					
Solutions	Impact	Effort	Cost	Alignment to the goal of project	Total
Faster Transportation routes: By sea	2	4	4	5	15
Faster Transportation routes: By air	4	2	1	5	12
Shorter export routes: Air freight	4	2	1	5	12
Shorter export routes: Ocean freight	2	4	4	5	15
Well-trained workers	4	4	5	5	18

## Score Chart:

1 = Low impact i.e. less or no time delays    5 = High impact i.e will not cause any delays

1 = Lots of effort    5 = Ease of supply chain process

1 = Expensive    5 = In budget

1= Not successfully transporting all the grains    5 = Successfully exporting all the grains

# DOE RESULTS

WORKSHEET 1

## Regression Analysis: Yield\_1 versus F-1, F-2

### Regression Equation

$$\text{Yield}_1 = 31.893 + 0.891 \text{ F-1} + 1.867 \text{ F-2}$$

### Coefficients

Term	Coef	SE Coef	T-Value	P-Value	VIF
Constant	31.893	0.557	57.23	0.000	
F-1	0.891	0.557	1.60	0.134	1.00
F-2	1.867	0.557	3.35	0.005	1.00

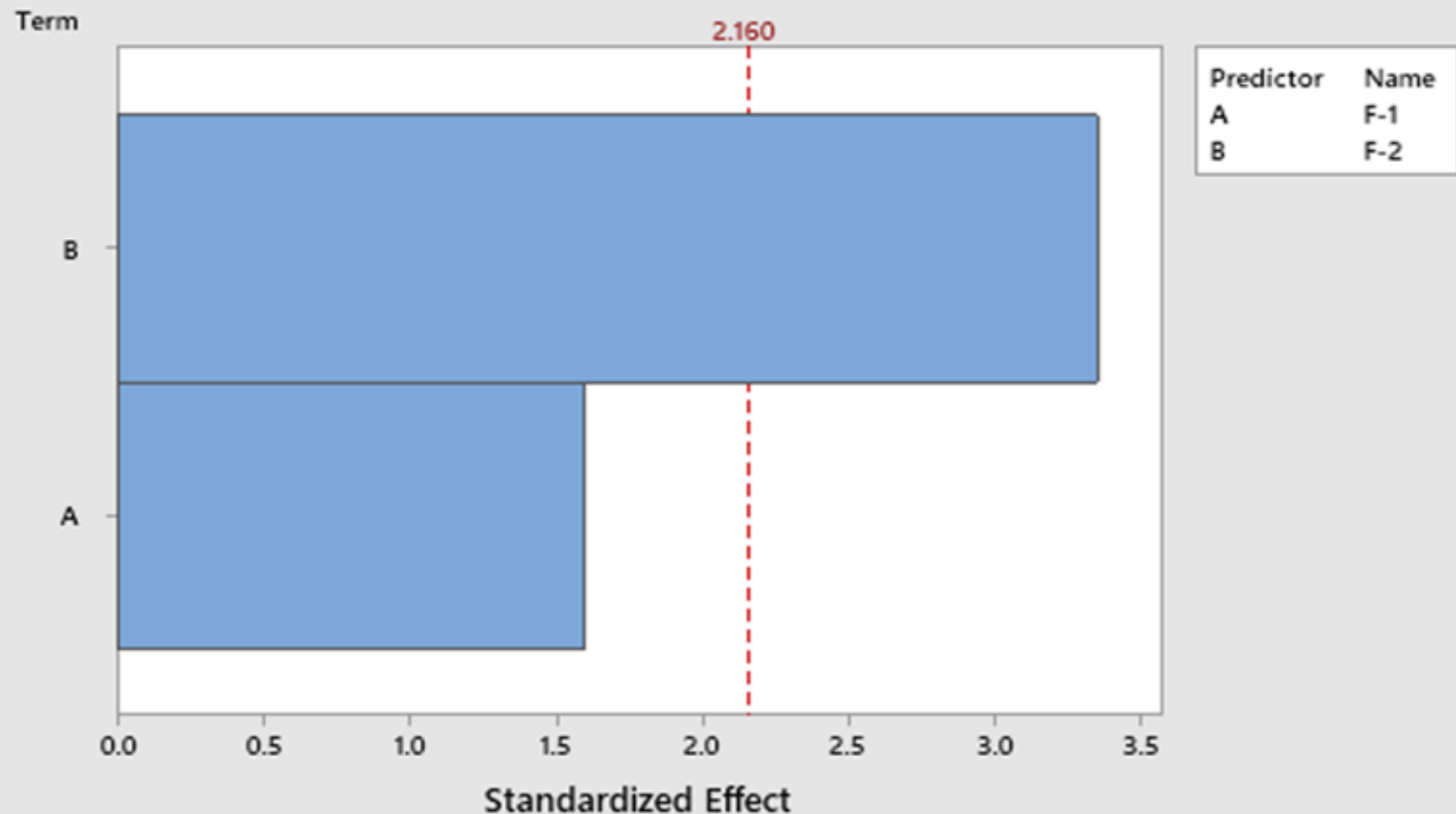
### Model Summary

S	R-sq	R-sq(adj)	R-sq(pred)
2.22926	51.45%	43.98%	26.46%

### Analysis of Variance

Source	DF	Adj SS	Adj MS	F-Value	P-Value
Regression	2	68.463	34.2317	6.89	0.009
F-1	1	12.695	12.6946	2.55	0.134
F-2	1	55.769	55.7688	11.22	0.005
Error	13	64.605	4.9696		
Lack-of-Fit	1	0.037	0.0371	0.01	0.935
Pure Error	12	64.568	5.3806		
Total	15	133.068			

Pareto Chart of the Standardized Effects  
(response is Yield\_1,  $\alpha = 0.05$ )





# Factorial Regression: Yield\_1 versus Time\_1, Temp\_1

## Coded Coefficients

Term	Effect	Coef	SE Coef	T-Value	P-Value	VIF
Constant		31.893	0.557	57.23	0.000	
Time_1	1.781	0.891	0.557	1.60	0.134	1.00
Temp_1	3.734	1.867	0.557	3.35	0.005	1.00

## Model Summary

S	R-sq	R-sq(adj)	R-sq(pred)
2.22926	51.45%	43.98%	26.46%

## Analysis of Variance

Source	DF	Adj SS	Adj MS	F-Value	P-Value
Model	2	68.463	34.2317	6.89	0.009
Linear	2	68.463	34.2317	6.89	0.009
Time_1	1	12.695	12.6946	2.55	0.134
Temp_1	1	55.769	55.7688	11.22	0.005
Error	13	64.605	4.9696		
Lack-of-Fit	1	0.037	0.0371	0.01	0.935
Pure Error	12	64.568	5.3806		
Total	15	133.068			

## Regression Equation in Uncoded Units

$$\text{Yield}_1 = 16.75 + 0.0594 \text{ Time}_1 + 0.0747 \text{ Temp}_1$$

# DOE RESULT

## Alias Structure

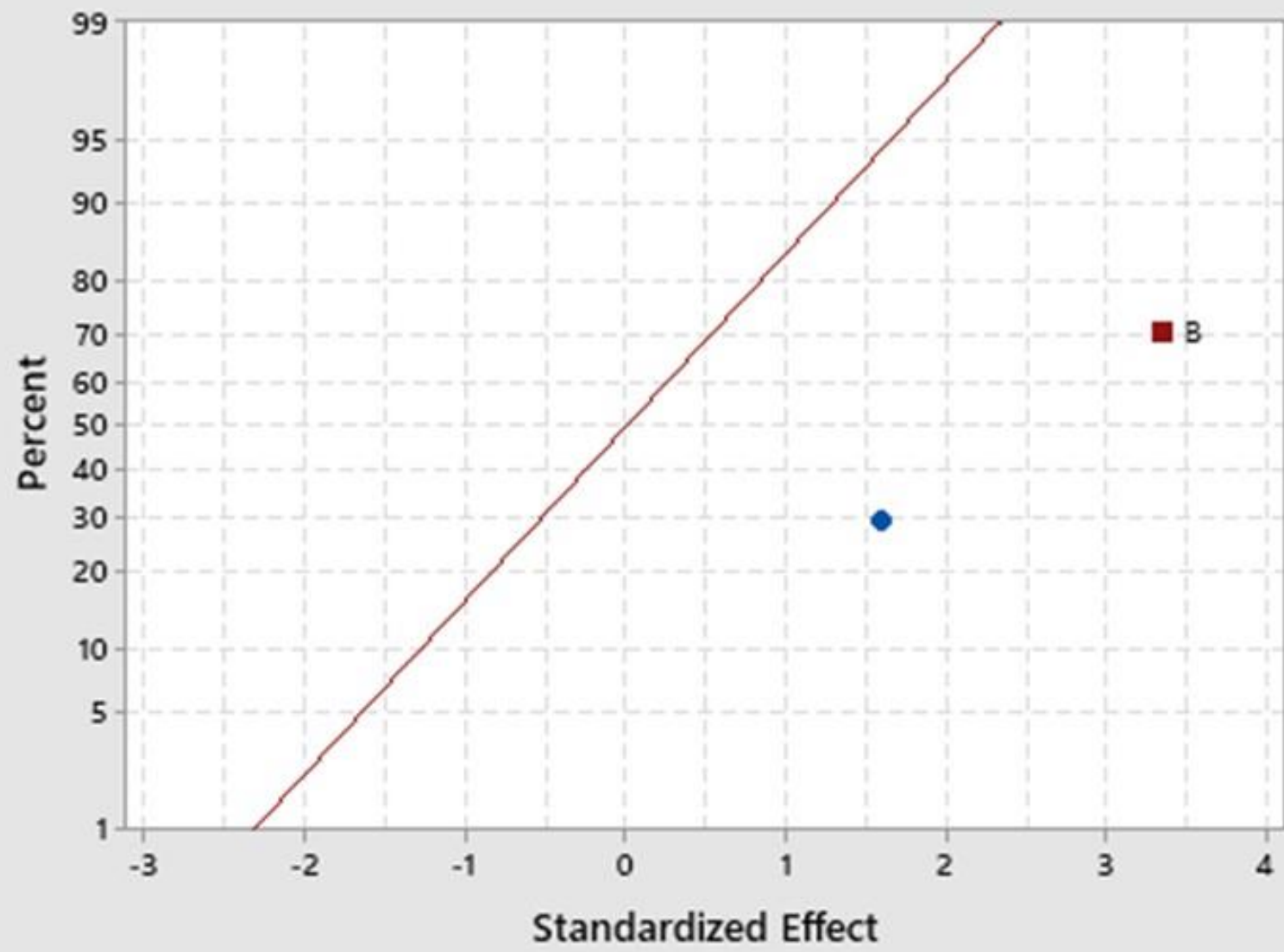
Factor	Name
A	Time_1
B	Temp_1

## Aliases

I  
A  
B

# DOE RESULTS

Normal Plot of the Standardized Effects  
(response is Yield\_1,  $\alpha = 0.05$ )

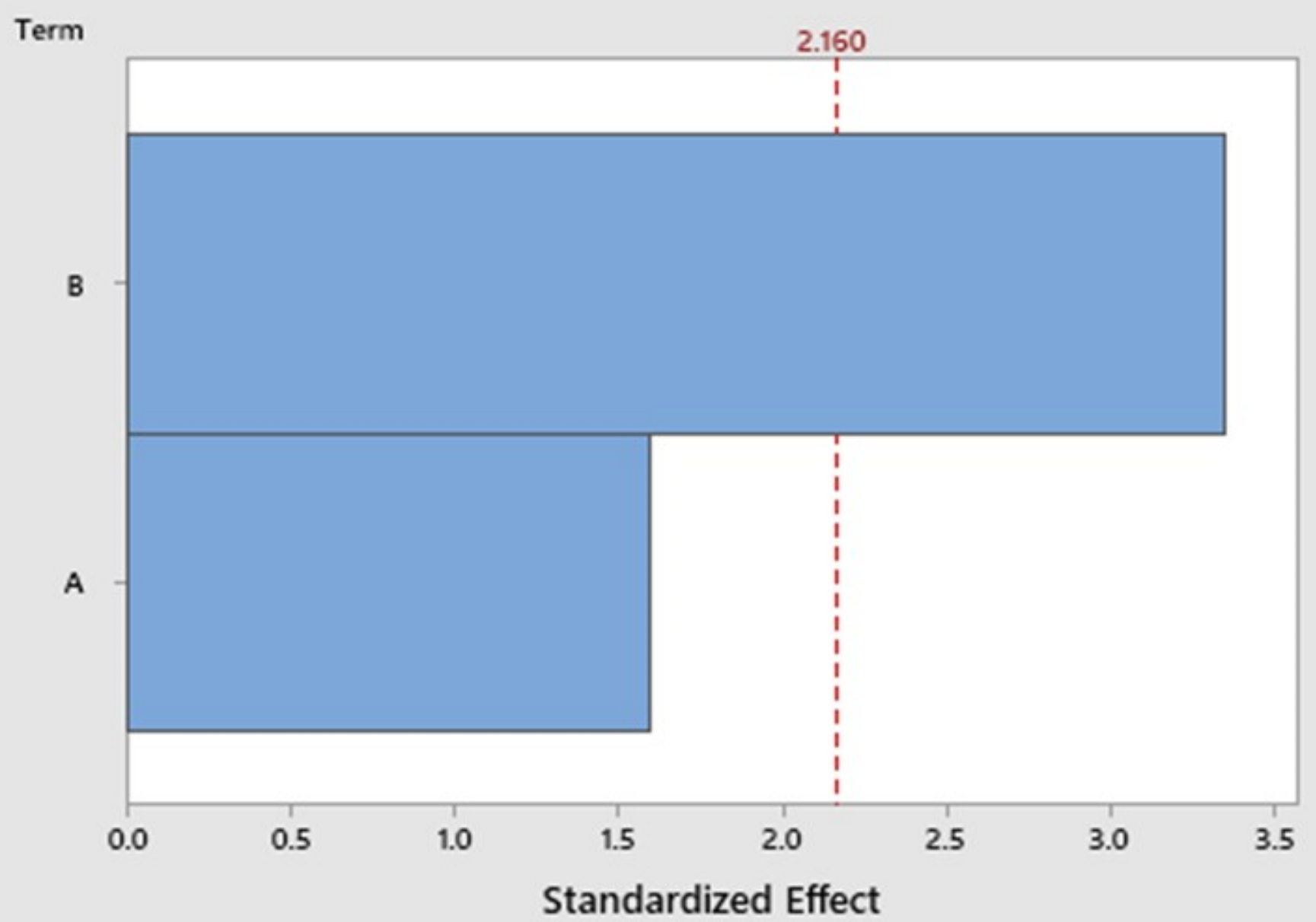


Effect Type	
●	Not Significant
■	Significant

Factor	Name
A	Time_1
B	Temp_1

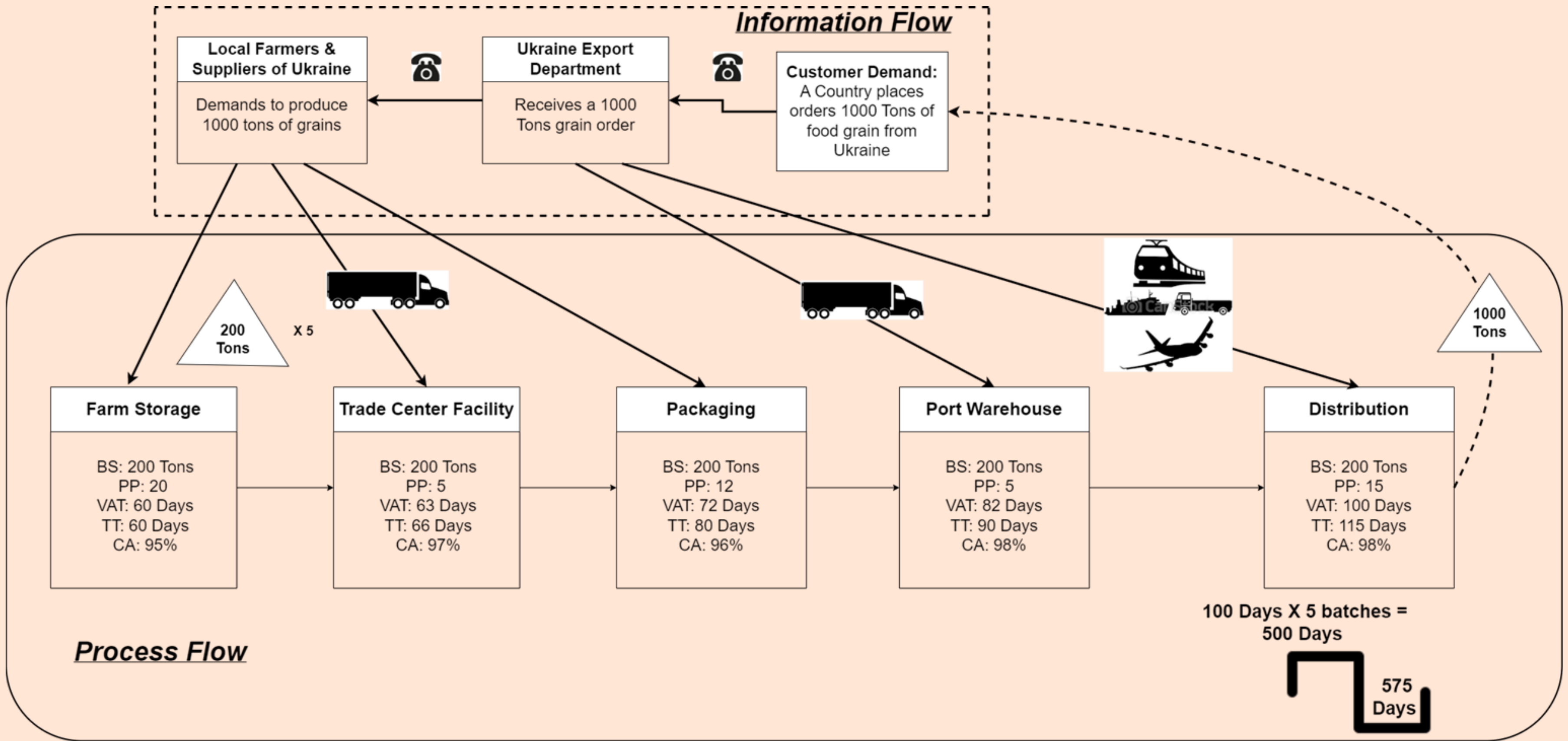
Pareto Chart of the Standardized Effects  
(response is Yield\_1,  $\alpha = 0.05$ )



Factor	Name
A	Time_1
B	Temp_1

# VALUES STREAM MAP

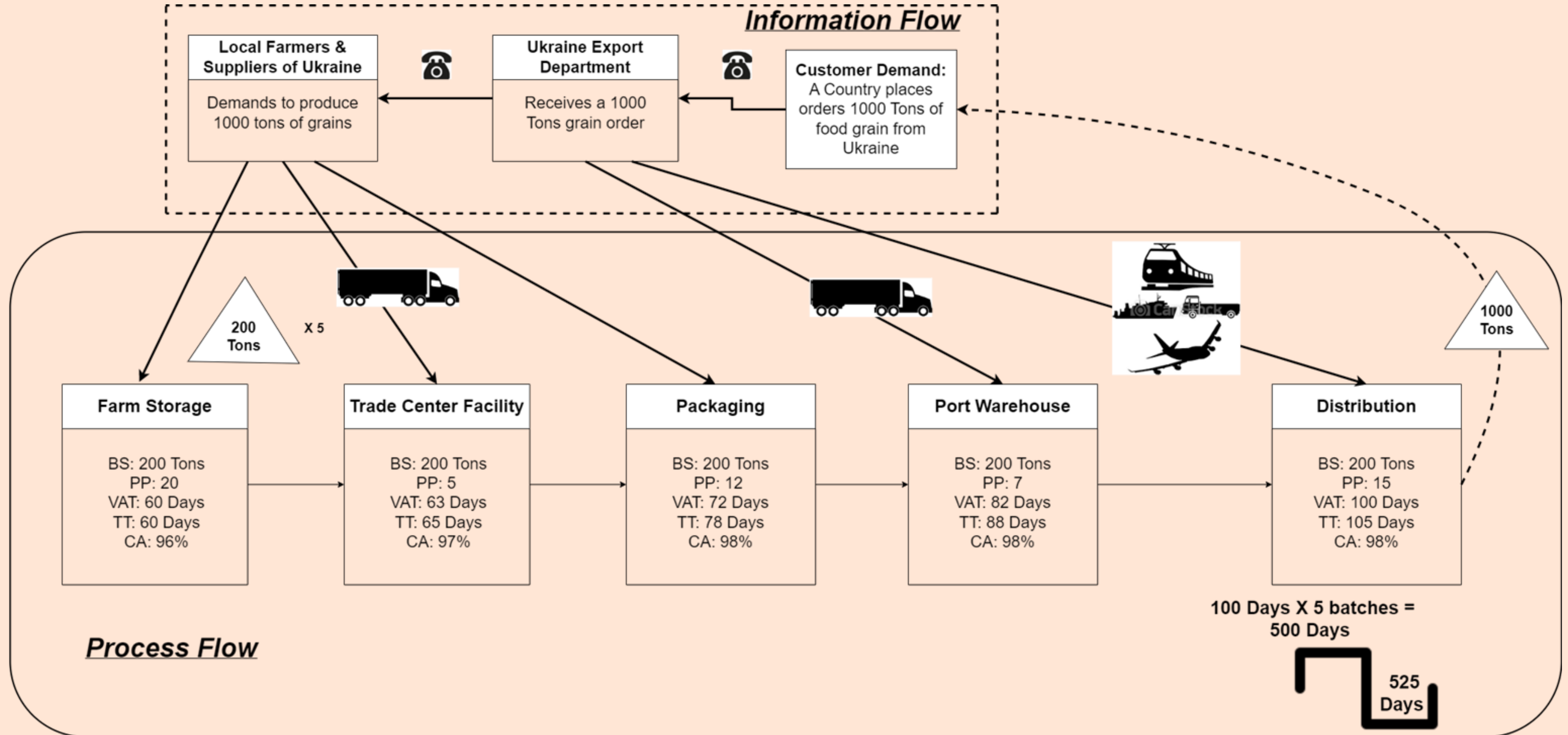
## Current state





# VALUES STREAM MAP

## Future state



# GAGE R&R ANALYSIS



- In the food supply chain, there are weighing scales used to measure the weight of sacks of grains.
- There are 3 weighing scale equipment at the trade center.
- We would like to do MSA using gauge R&R to evaluate the accuracy of this weighing scale.

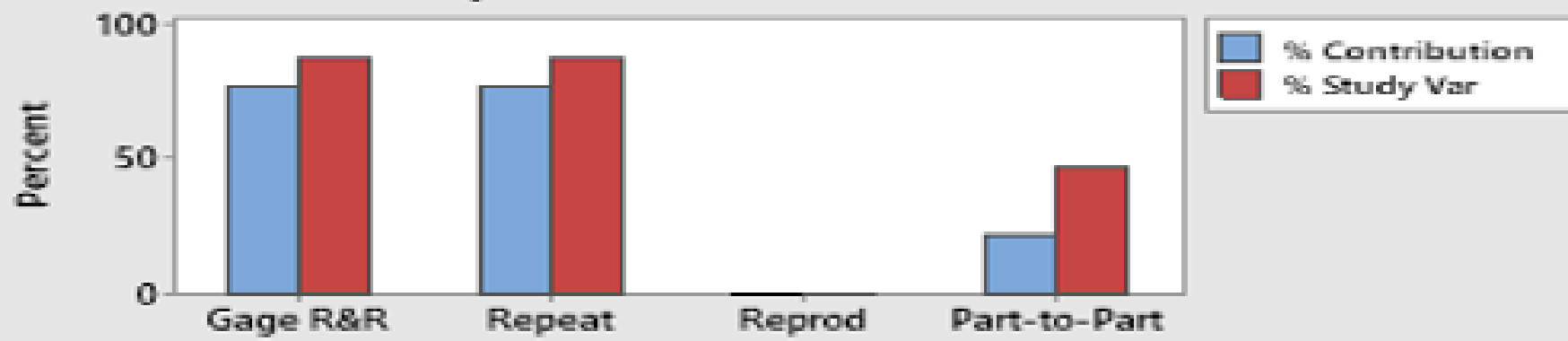
# GAGE STUDY RESULTS FOR DIFFERENT SCALES

## Gage R&R (Xbar/R) Report for Measurement

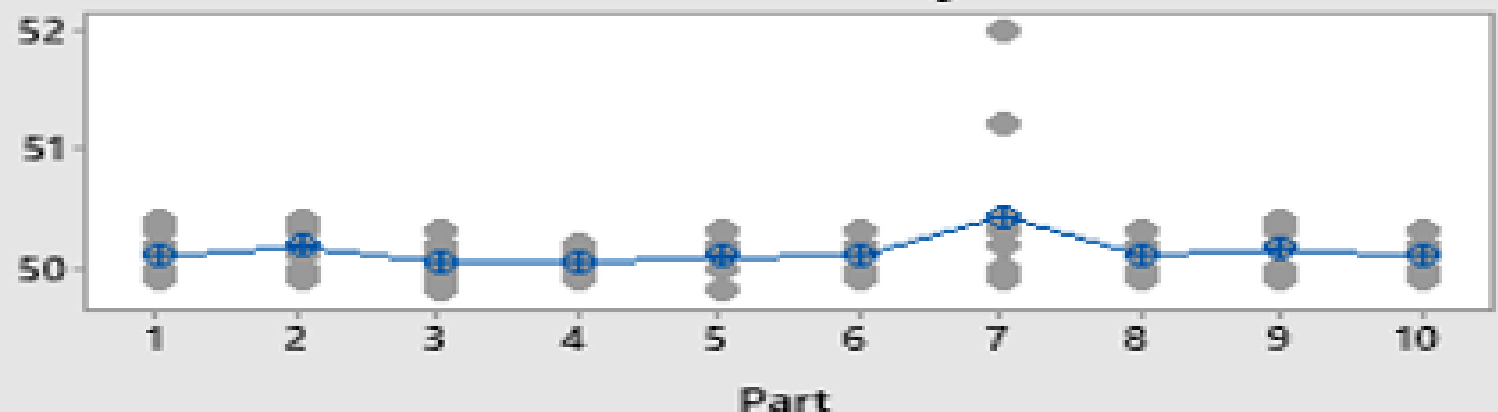
Gage name:  
Date of study:

Reported by:  
Tolerance:  
Misc:

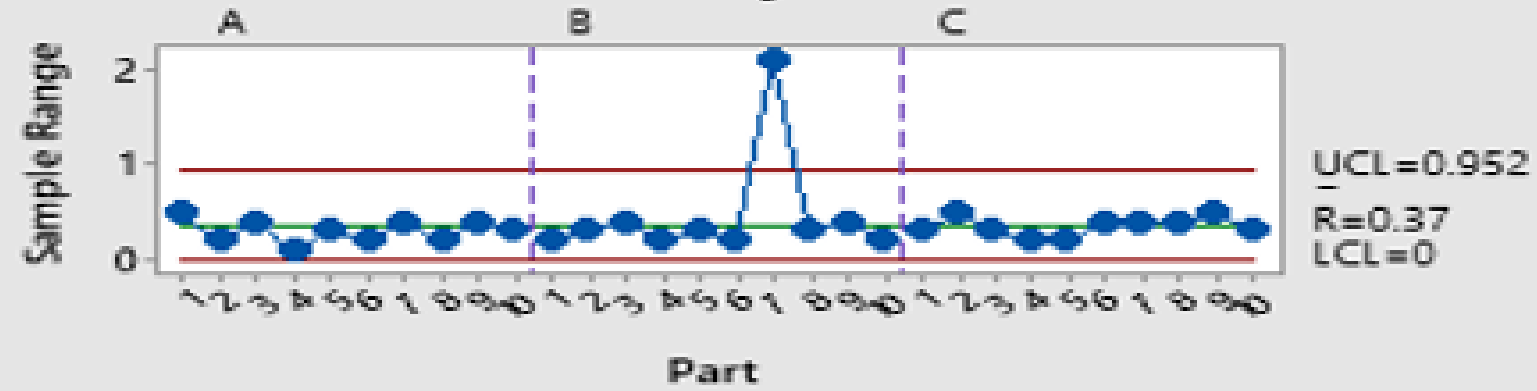
Components of Variation



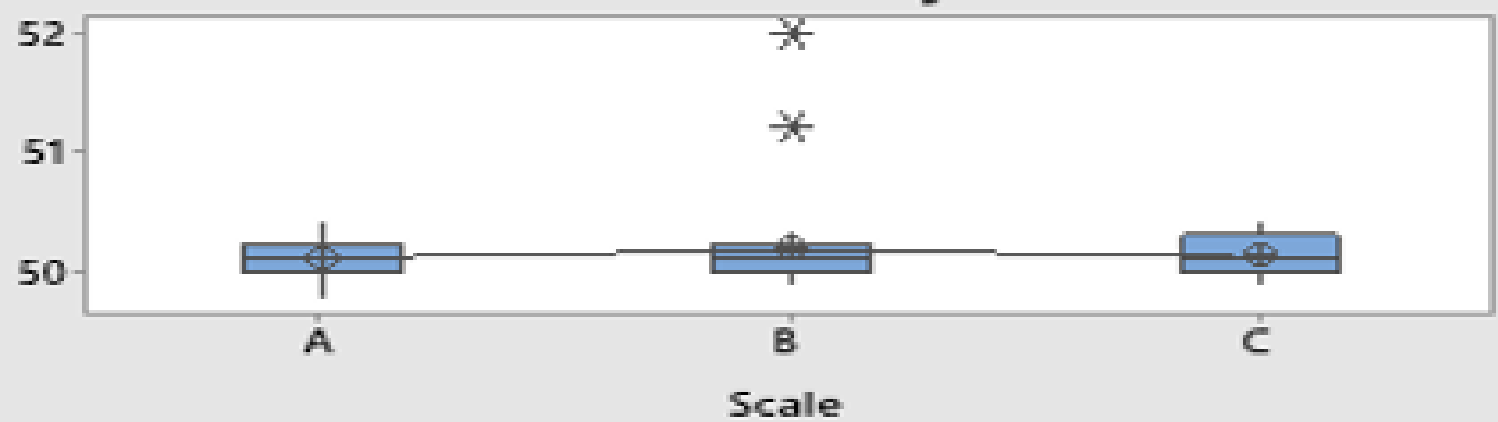
Measurement by Part



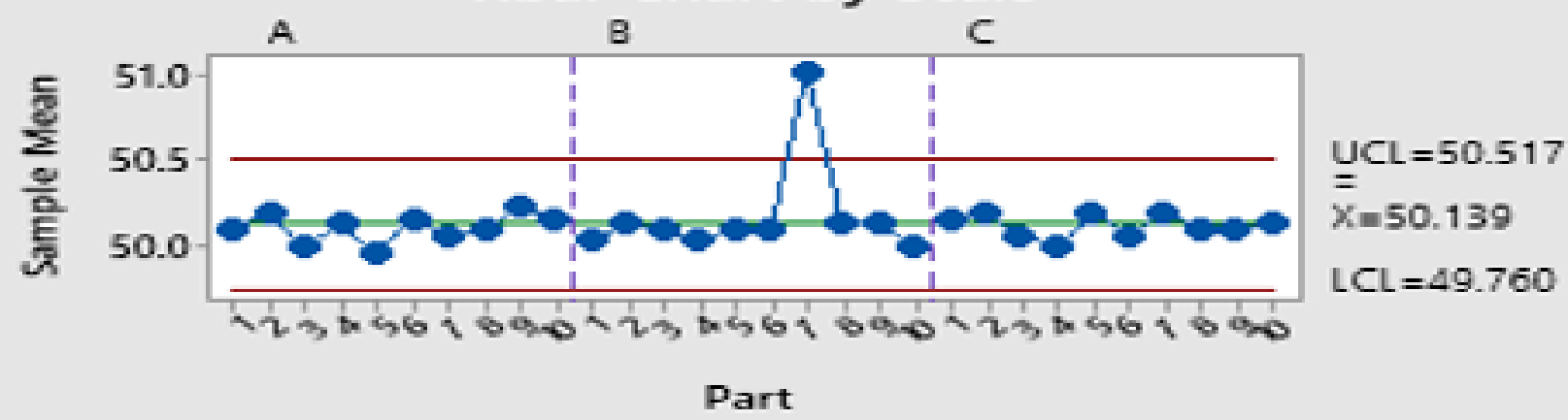
R Chart by Scale



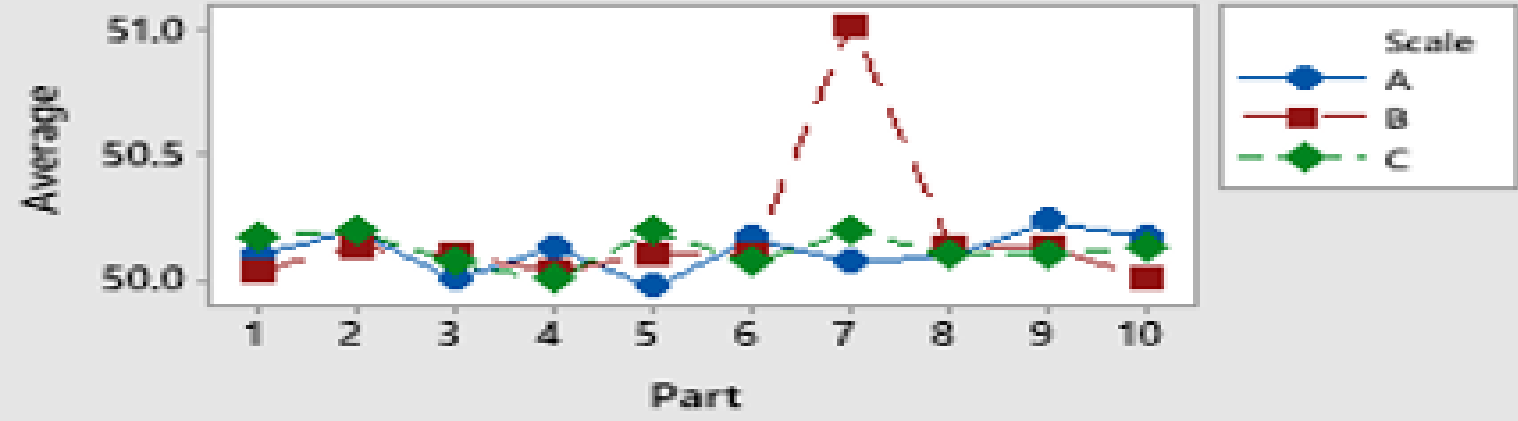
Measurement by Scale



Xbar Chart by Scale



Part \* Scale Interaction





# GAGE STUDY ANOVA METHOD

## Gage R&R Study - ANOVA Method

### Two-Way ANOVA Table With Interaction

$\alpha$  to remove interaction term = 0.05

### Two-Way ANOVA Table Without Interaction

## Gage R&R

## Variance Components

## Gage Evaluation

Number of Distinct Categories = 1

## Gage Evaluation

Source	StdDev (SD)	Study Var (6 × SD)	%Study Var (%SV)
Total Gage R&R	0.271542	1.62925	97.41
Repeatability	0.271542	1.62925	97.41
Reproducibility	0.000000	0.00000	0.00
Scale	0.000000	0.00000	0.00
Part-To-Part	0.062990	0.37794	22.60
Total Variation	0.278752	1.67251	100.00

## Gage R&R Variance Components

Source	VarComp	%Contribution (of VarComp)
Total Gage R&R	0.0737350	94.89
Repeatability	0.0737350	94.89
Reproducibility	0.0000000	0.00
Scale	0.0000000	0.00
Part-To-Part	0.0039677	5.11
Total Variation	0.0777028	100.00

## Two-Way ANOVA Table With Interaction

Source	DF	SS	MS	F	P
Part	9	0.98500	0.109444	1.07965	0.422
Scale	2	0.07756	0.038778	0.38254	0.688
Part * Scale	18	1.82467	0.101370	1.54895	0.105
Repeatability	60	3.92667	0.065444		
Total	89	6.81389			

## Two-Way ANOVA Table Without Interaction

Source	DF	SS	MS	F	P
Part	9	0.98500	0.109444	1.48429	0.169
Scale	2	0.07756	0.038778	0.52591	0.593
Repeatability	78	5.75133	0.073735		
Total	89	6.81389			

# ACCEPTANCE SAMPLING PLAN OVERVIEW

- **Project overview**

1. Acceptance sampling is used to determine whether the quality of grains that are transported is satisfactory.
2. The product being sampled is packaged grains.
3. The relevant quality characteristics to be inspected include the weight of the package and the number of defective sacks of grains.

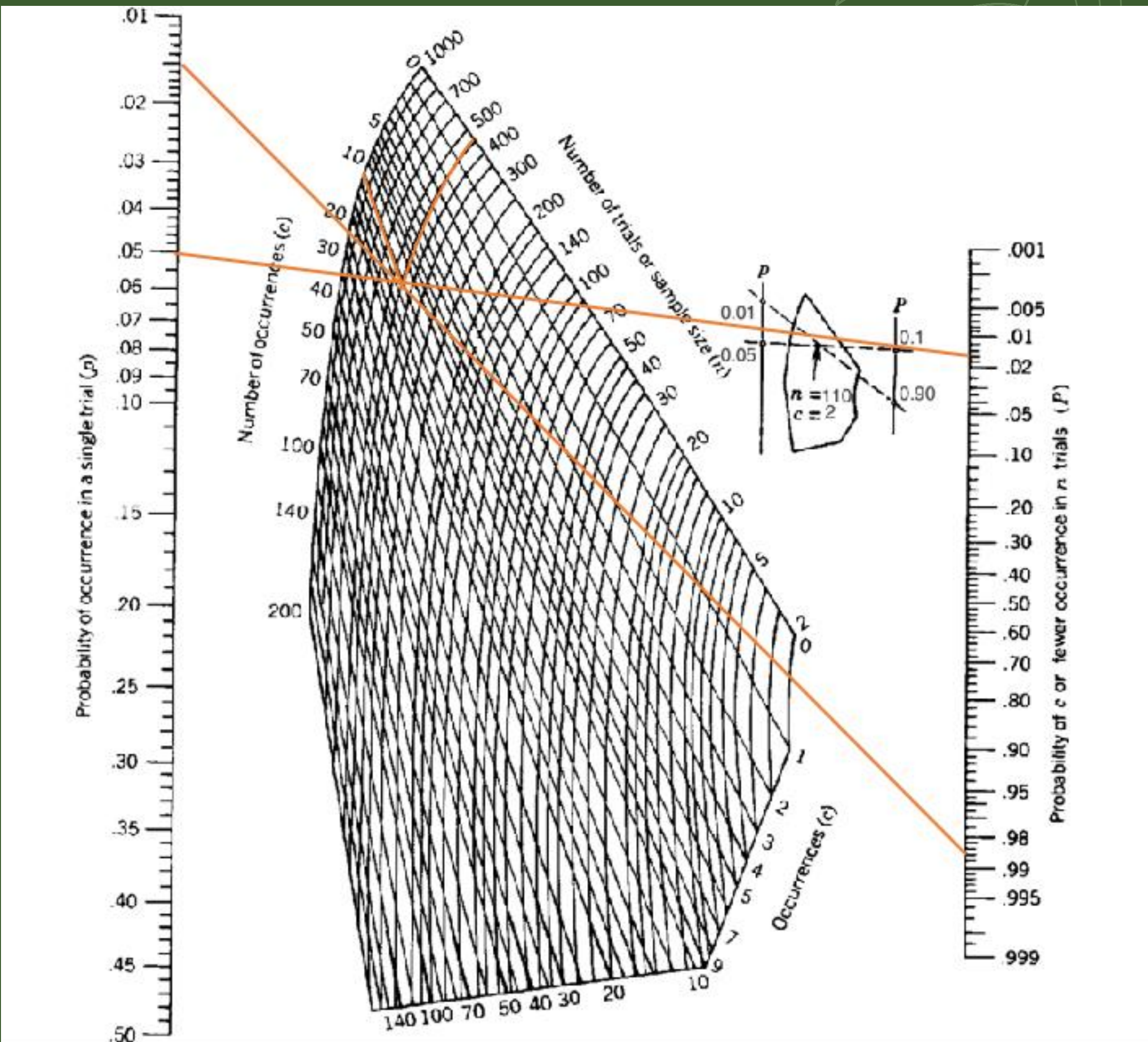
- **Acceptance sampling plan parameters**

1. Lot size,  $N$  (total tons of grain arriving per week) = 50,000 packages
2.  $\alpha$  probability (producer's risk, the probability of deciding that the alternative hypothesis ( $H_1$ ) is true, when in fact the null ( $H_0$ ) is true) = 0.015
3.  $\beta$  probability (consumer's risk, the probability of deciding that the null hypothesis ( $H_0$ ) is true, when the alternative ( $H_1$ ) is true) = 0.05
4. AQL (acceptable quality level) = 0.015
5. LTPD (lot tolerance percent defective) = 0.05



# NOMOGRAPH

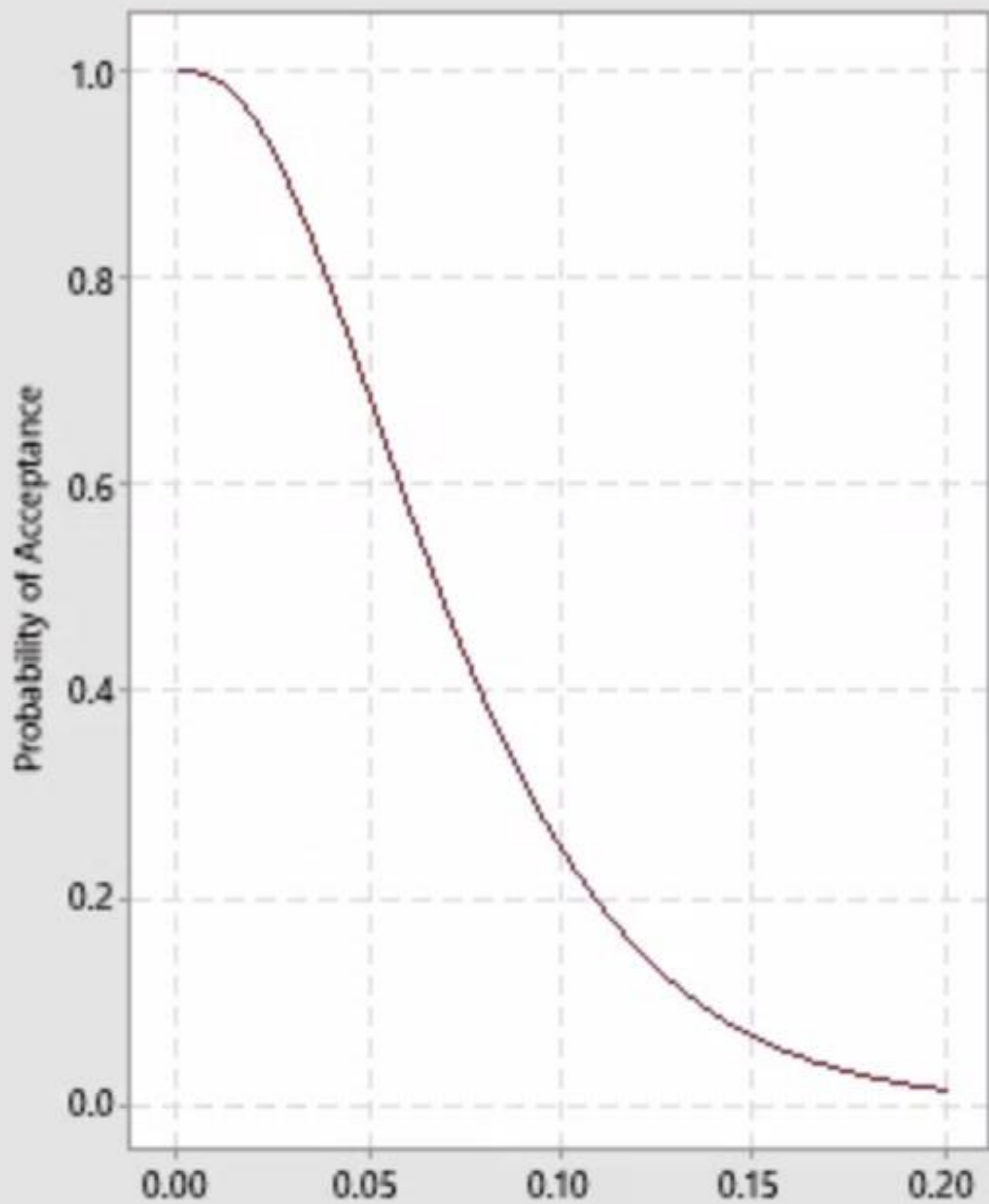
Using Nomograph with the given parameters, we obtained the following results:  
 $n$  (sample size) = 450  
 $c$  (number of occurrences) = 12



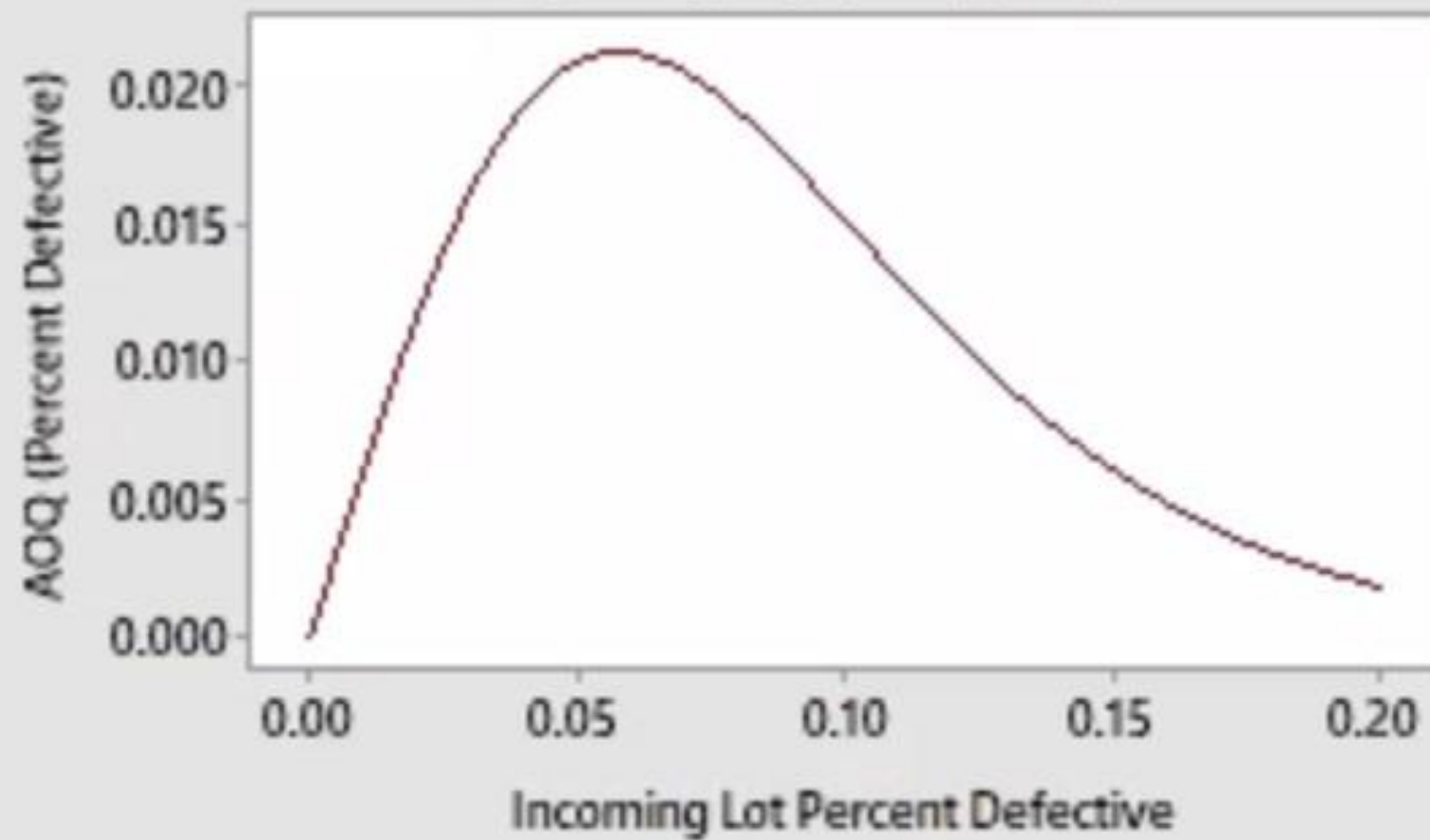


# OC CURVE

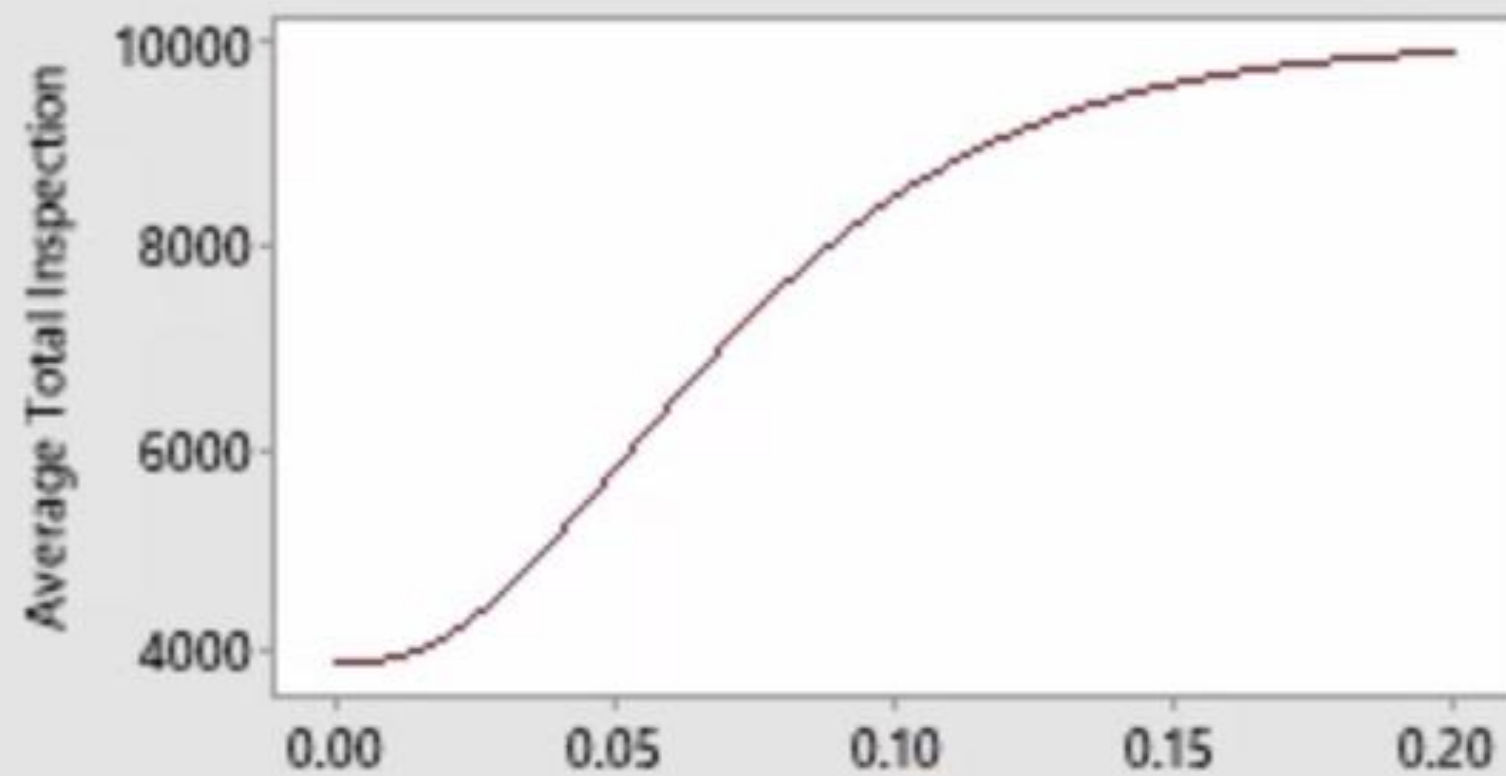
### Operating Characteristic (OC) Curve



### Average Outgoing Quality (AOQ) Curve



### Average Total Inspection (ATI) Curve



# STATISTICAL PROCESS CONTROL

- Problem statement: weekly 50,000 tons of grain should be exported
- Maximum 200 tons that can fail the inspection allowed Assume
- that we inspect grains after packaging, and consider package of spoiled grain as defective unit.

## X-Bar Chart

Control limits for X bar chart

Upper control limit :

$$UCL = \bar{\bar{X}} + A_2 \bar{R}$$

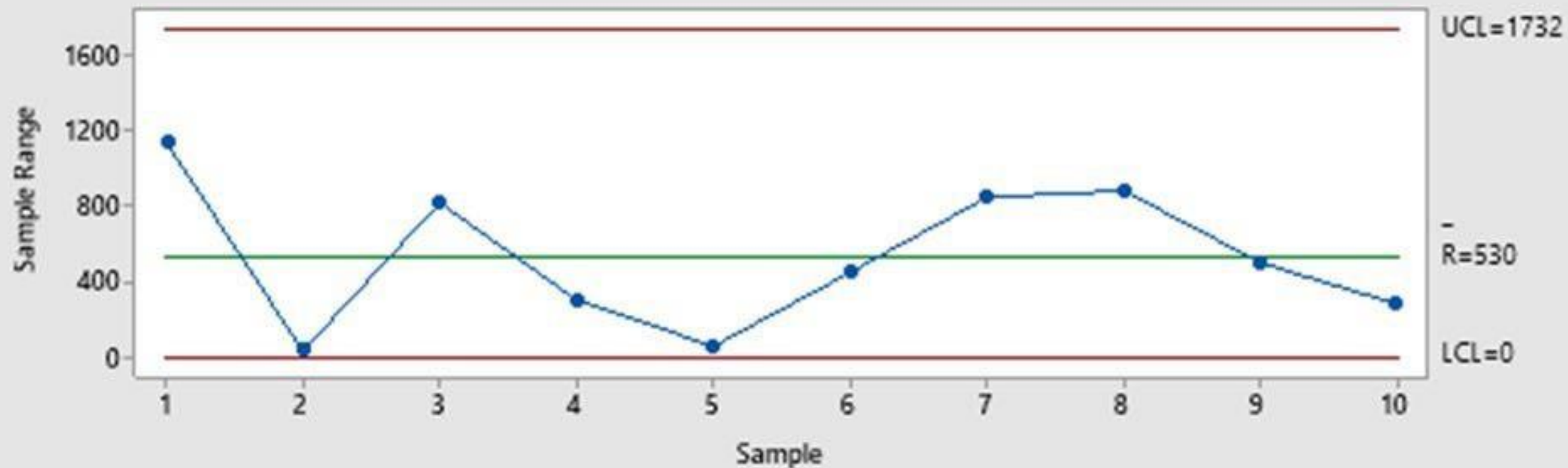
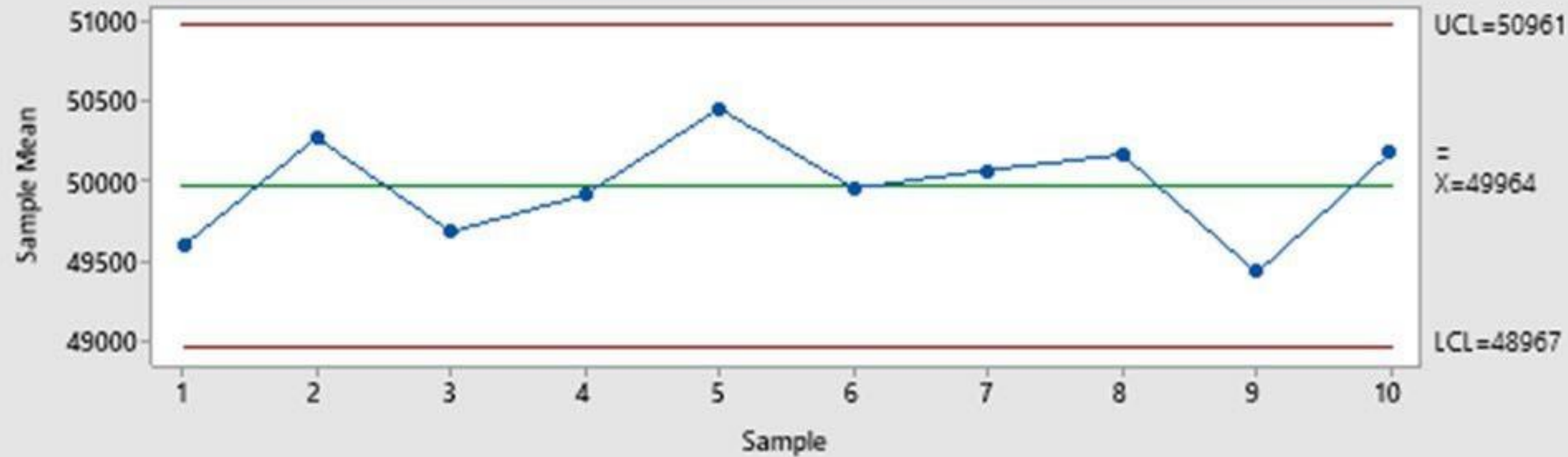
Lower control limit :

$$LCL = \bar{\bar{X}} - A_2 \bar{R}$$

# X(BAR) - R CHART

TONS OF GRAIN  
RAIN 49015

Xbar-R Chart of Tons of Grain



.4

50154.7

50277.9

50246.3

50085.2

49268.7

49758.8

50061.9

50415.3

50471.8

50172.9

49724.1

50485.0

49638.2

49716.8

50597.4

49673.0

49174.9

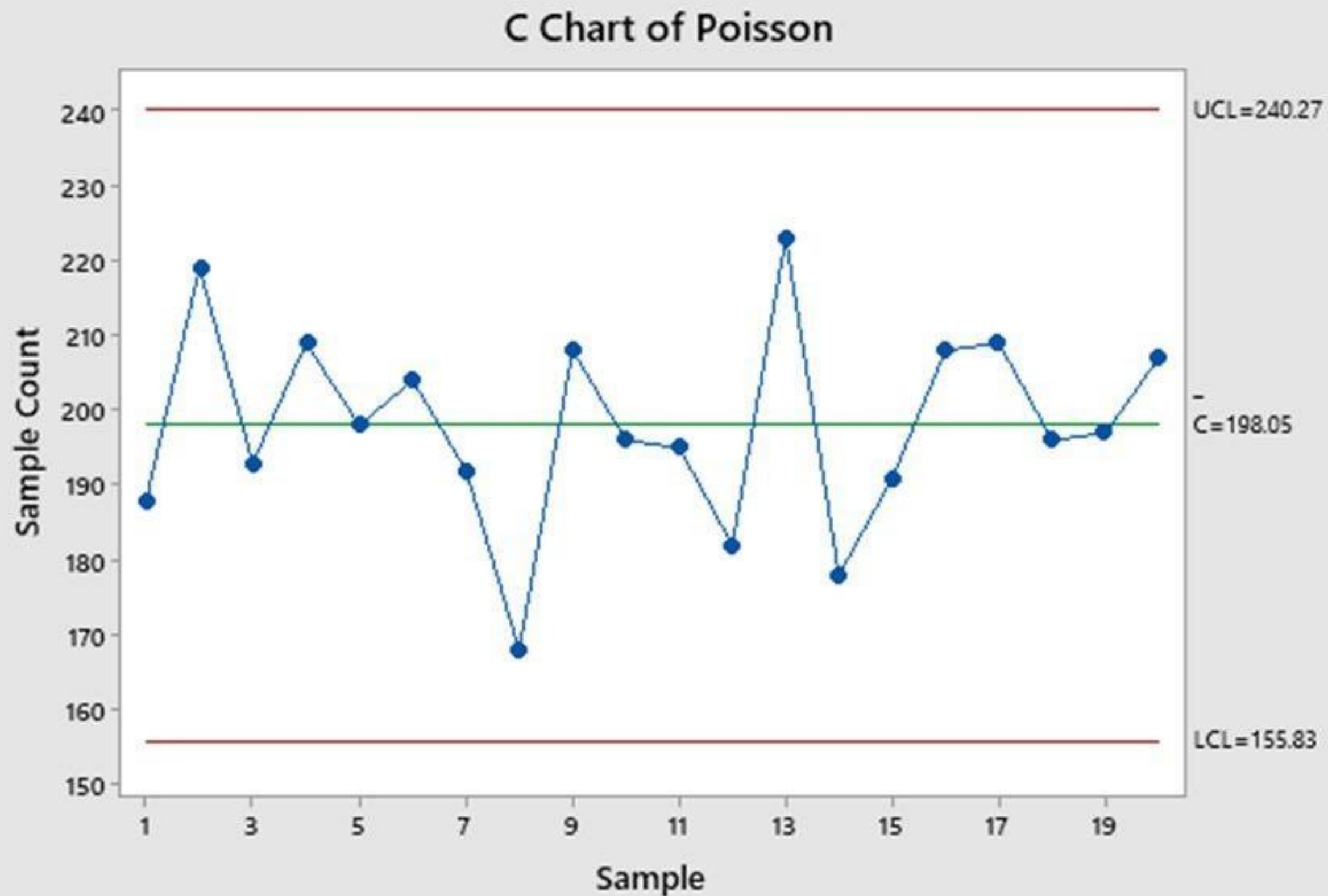
50033.5

50312.0



# C-CHART

POISSON



188

219

193

209

198

204

192

168

208

196

195

182

223

178

191

208

209

196

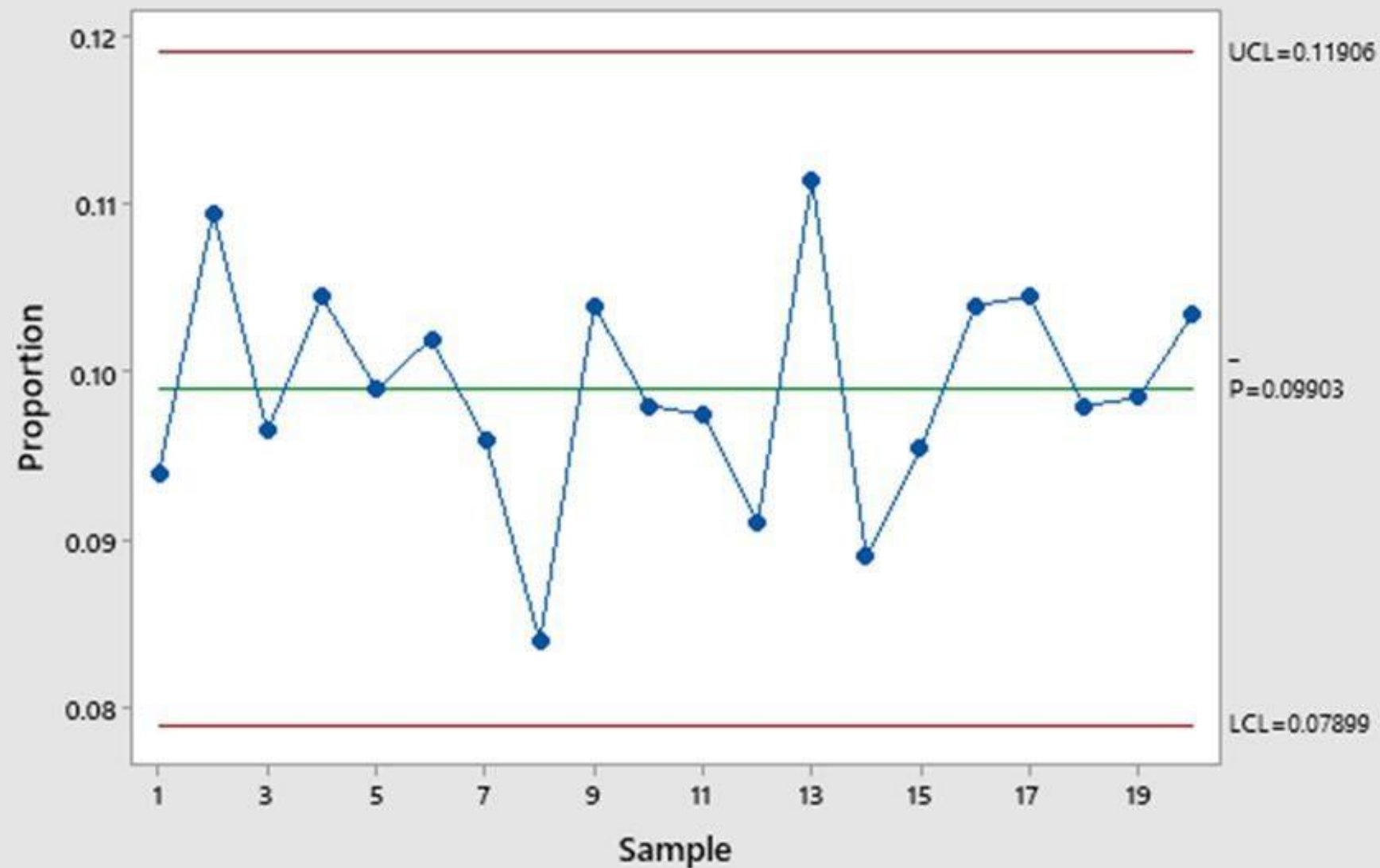
197

207

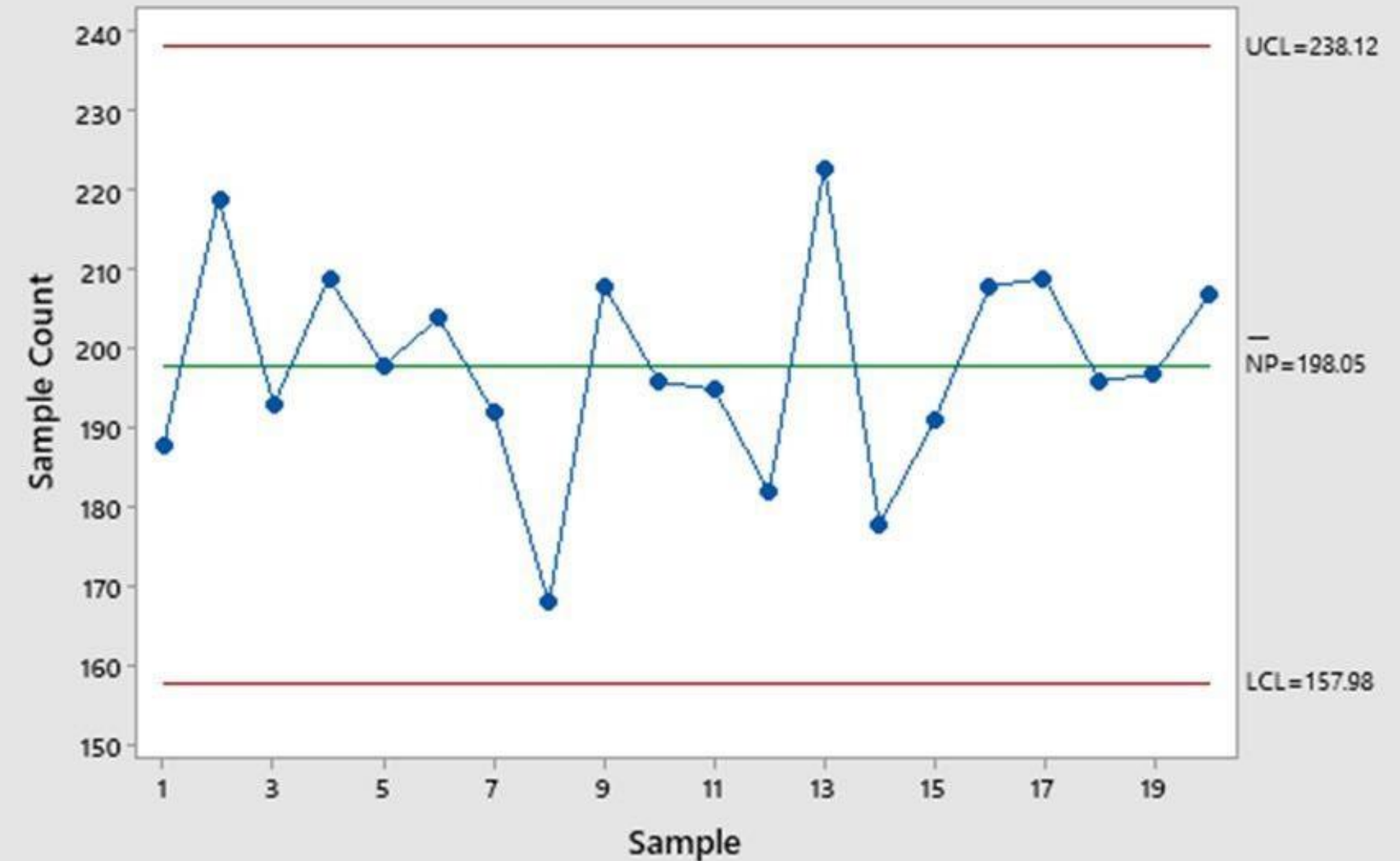
# P-CHART & NP CHART

- Process under consideration
- Assume that we inspect grains after packaging, and consider package of spoiled grain as defective unit.
- Here we draw p-chart and np-chart to check whether the number of defectives (wrong or mistaken) i.e. 'defective units' are within limits. And hence the process is stable or not stable.

P Chart of Number of defective units (ton)



NP Chart of Number of defective units (ton)





# RELIABILITY ANALYSIS

- Reliability analysis is a statistical method used to evaluate the reliability or consistency of a process
- Involves the use of statistical techniques to analyze and interpret data related to the performance of a process This can include analyzing failure rates, determining mean time between failures (MTBF), calculating reliability indices, and identifying potential sources of failure





# RELIABILITY ANALYSIS PLAN

To conduct a reliability analysis of the trucks used in food grains transportation, to determine

- The likelihood of failures
- Identify potential sources of failure
- Develop strategies to improve the reliability and performance of the vehicles

Factors to consider:

- The age of the truck
- Maintenance history
- Driving conditions
- Load capacity to provide insights into the reliability and safety of the transportation system

# RELIABILITY ASSUMPTIONS

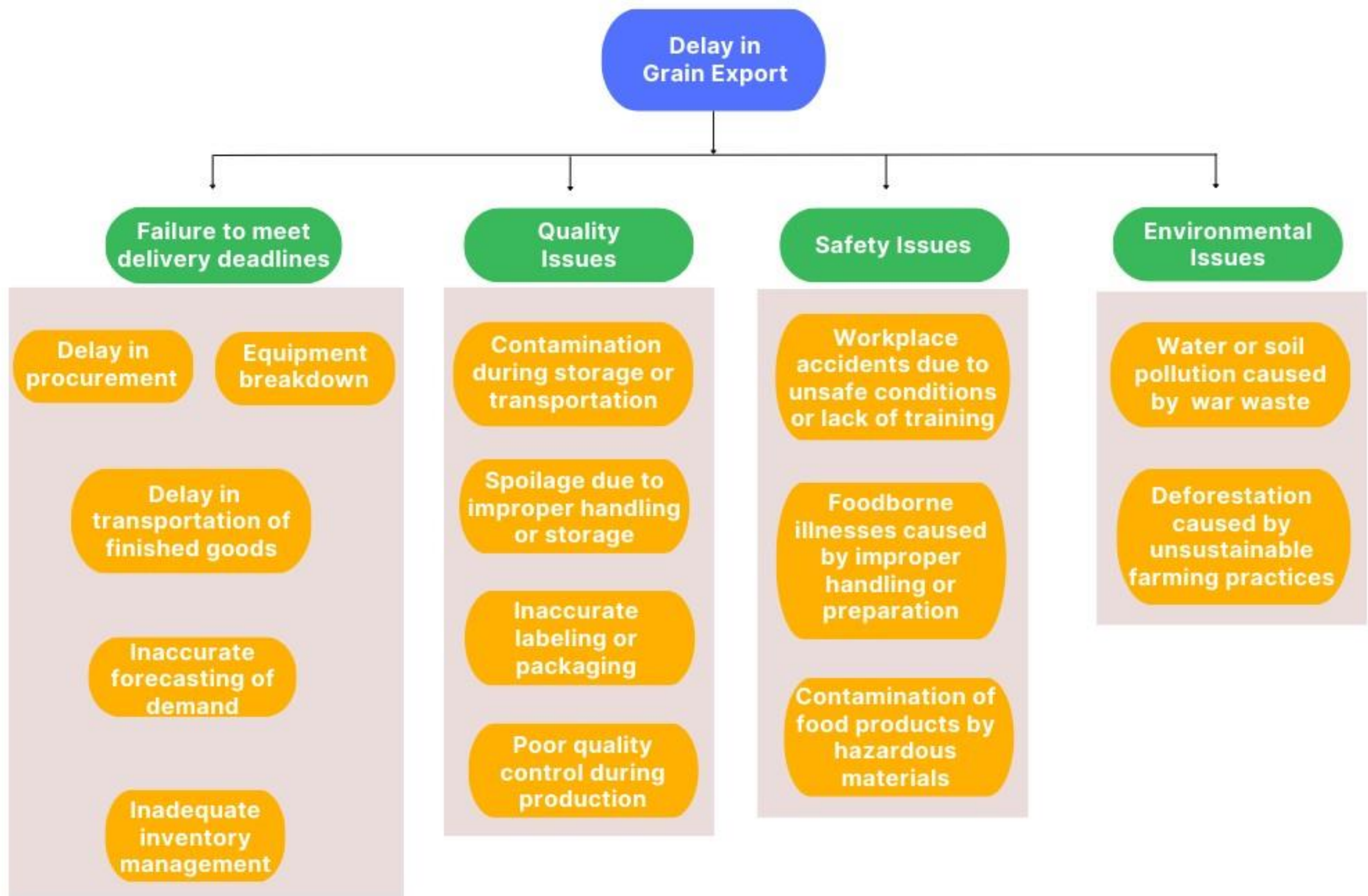
- Assume the lives are independent
- Suppose the distribution of the Times to Failure is exponential
- Use the complete data
- Confidence Level  $\alpha = 0.05$
- Assume the Mean Time To Failure (MTTF) is 24 months  $N =$
- 20  
 $DF = N * 2 = 40$

# RELIABILITY RESULTS

- Chi-Square with 40 DF
- $X_{2n, \alpha/2} = X^2(40, 0.025) = 24.4330$
- $X_{2n, 1-\alpha/2} = X^2(40, 0.975) = 59.3417$
- C.I = (29.3381, 71.2549)
- Assume Mission Time = 100
- Failure Rate =  $\text{EXP}(-0.034085 * 100)$  ,  $\text{EXP}(-0.0140341 * 100)$
- Failure Rates = (0.0330895 0.245757)
- Therefore, 95% of the times we derive a truck for a mission time T from test data there is a 3.30% to 24.5% chance that a truck fails a reliability test.
- The goal for reliability is 98%.







# FTA Corrective Solutions

## Transportation Delays:

- Develop and implement a procurement plan that ensures adequate lead time for ordering and delivery of food grains.
- Establish a transportation plan that includes backup plans for unexpected delays or disruptions.
- Use real-time tracking and monitoring tools to identify and address delays in transportation.

## Equipment and vehicles:

- Implement a preventative maintenance program to ensure equipment & trucks are regularly inspected and maintained.
- Establish procedures for equipment & trucks repair or replacement in case of breakdown.

## Quality:

- Use appropriate packaging materials and storage conditions to minimize the risk of contamination.
- Regularly monitor and test products for quality and safety.

# CONCLUSION

- FMEA identified the most severe risks in our project are transportation getting delayed, and poor quality grains, FTA can help identify the root causes of failures in the supply chain process.
- We could test a backup plan for shipping delays against different scenarios to see if it is robust enough to handle unexpected changes in the supply chain.
- The VSM process can help identify areas of waste, such as inventory buildup, waiting time, and overproduction, can also help identify process improvement opportunities, and identify value-added process.
- From Gauge R and R analysis we conclude that our measurement system is biased and needs calibration.
- An acceptance sampling plan can help ensure that the grain being exported meets the quality standards agreed upon with the buyer.



**THANK YOU!**